

A mind that is stretched by a new experience can never go back to its old dimensions.

Oliver Wendell Holmes Jr.

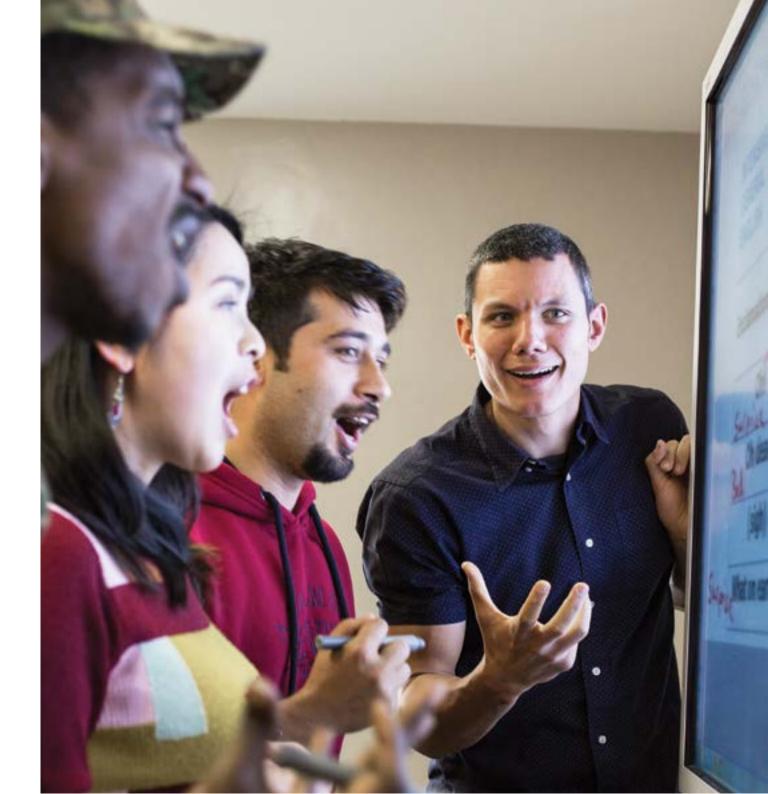


Our values

Our values are a good place to start as they are central to everything we do and will help explain our approach.

- *We are proud of what we do.* You'll feel that from the moment you arrive.
- We go the extra mile. We're here for you you only have to ask.
- We communicate openly and honestly. We do this with you and with each other.
- *We innovate and improve.* We don't stand still. We always want to get better.
- We are a team. We get things done together. We're always ready to help to get the job done well.

These shared values help us make your experience a memorable one. And that really matters to us.



www.londonschool.com

Our proven process

Our promise to you

The time you spend with us is so much more than a course, accommodation, free lunches and additional services; **you will leave us having had an unforgettable experience.**

The diagram below outlines our process for ensuring success. The **goal-tracking cycle** in particular ensures that we always remain focused on meeting your objectives.



Our expertise

Our trainers are experienced and flexible enough to **ensure that your course will always meet your needs.**

Your experience

The time you spend with us is so much more than a course, accommodation and free lunches; **you will leave us having had an unforgettable experience.**

Clear outcomes

We will agree clear goals with you. Everything we do is then focused on achieving those objectives and **you will see a clear return on your investment.**

Your experience

We help people to communicate more effectively; we've been doing that with commitment and passion for over 100 years. But this isn't so much about our experience – *it's about yours.*

Learning English should be so much more than simply taking a course, though choosing the right one is very important. We want you to leave us having had **a great experience that you will never forget.**

This is not just something we aim to do; our clients clearly tell us that this is exactly what we do for them. This is why so many come back to us year after year and recommend us to their colleagues and friends.





Making it memorable

The experience you have will, of course, be unique to you. But there are four key areas in particular that come together to make your time with us a success:

C	Locations:	The local areas, or	ur buildings, our facilities,	your accommodation.
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- **People:** Our staff, other course participants... and you.
- **Training:** Experienced trainers, relevant content, like-minded course colleagues.
- **Culture:** Experience British life, join our social programme events and learn more about the cultures of your course colleagues.

All these things come together to give you a great experience. But just as importantly, we do things this way to help you achieve your goals in a memorable way. **We deliver results.**



'Impressive how professional everything is: the lessons, the preparation, the instructor. And a big applause for the lunch!'

Dr. Dragos Balan, Germany

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Locations

Where you learn English will affect your experience in different ways, so think about what sort of environment works best for you. We offer two UK options:

London: The cultural capital of the world. Spending time in London is one of those mustdo life experiences. Combining your language training with a London experience can really add value. Our London centres are located in the beautiful, safe and very desirable areas of Holland Park and Chiswick.

Canterbury: For a truly 'English' experience there are not many places in the UK that can beat this beautiful UNESCO-protected small city. Less than an hour from London, you can enjoy centuries of history and a slower – and authentically English – pace of life. A perfect learning environment.



London

London doesn't really need an introduction, but here are a few benefits of taking your course here:

- Our centres are located in beautiful, safe and very desirable locations in Zone 2.
- We are close to the centre but you will experience a calmer pace of life.
- You'll find great local restaurants, bars, shops and parks within walking distance.
- Enjoy the excitement of central London just a short ride away on public transport.



Our centres: 🔮 Westcroft Square 🔮 Holland Park Gardens

Our residence:



'I had a great time in London improving my English and discovering an amazing city!'

Judith Angelica Weber, Switzerland

Canterbury

Few people will ever forget the beauty of Canterbury. Here are some of the benefits of taking a course here:

- Our beautiful centre is situated close to the heart of this historical cathedral city.
- Canterbury is a UNESCO world heritage site with over 1000 years of history.
- Get to central London in less than 1 hour by high speed train or visit the beautiful local coastline.





Our centre: 💡



'Canterbury is lovely. It is small with a lot of history but also international and continental in its restaurants and places to visit.'

Caroline Helmersson Olsson, Sweden



• People

People play an important role in helping to make your time with us a memorable experience. By coming to us you will be spending time with like-minded people: **our trainers** who are wholly focused on helping you to achieve your learning goals; **our support staff** who are there to make sure that everything runs smoothly before, during and after your stay; **our accommodation providers** who want to make your stay as comfortable as possible.

And let's not forget **other course participants.** Our courses are often chosen because they can be tailored to specific needs and appeal to people from similar backgrounds. That means that you will be spending time with like-minded individuals who are ready to learn from each other and share their knowledge and experience.





'I think the school has very good organization; you really feel that the people work to offer the best to students.'

Francesca Bozzetto, Italy

• Training

Your training is central to your overall experience.

Not everyone learns in the same way or has the same objectives. And not all trainers teach in the same way – they need to be flexible enough to adapt their style to your needs. So we choose our trainers and develop our content with great care to ensure that **we deliver the results you came for.**

Our clients, and the organisations that often sponsor them, have very high expectations. We know how to meet – and exceed – those expectations and deliver meaningful and practical results for every client.

Turn to page 24 for a summary of our courses or visit our website for more detail.



www.londonschool.com

Culture

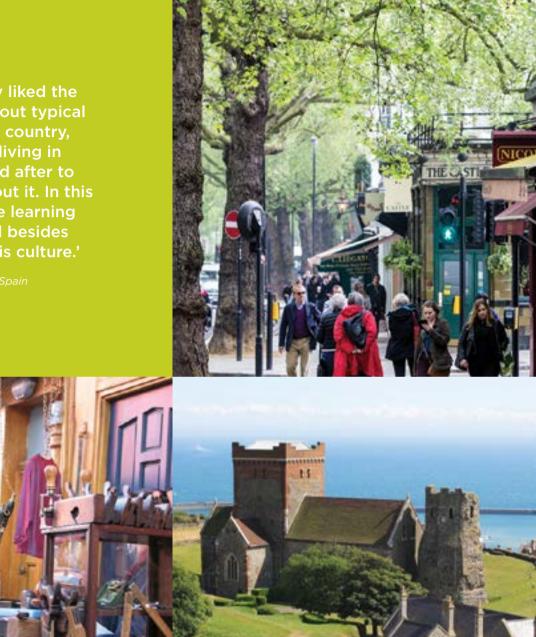
What do we mean by culture?

Taking a course with us will allow you to experience the incredible history of our London and Canterbury locations, but a true cultural experience includes so much more than our rich history. You will get to immerse yourself in the diverse architecture, dynamic food culture, street markets and get an insight into British culture from a new perspective.

Of course the culture is really about the people - where they meet and how they communicate (including the famous British humour which even has a place in business life).

Understanding British culture will help you to communicate more effectively with the Brits and get a true *feel* for the language.

'I especially liked the learning about typical culture, the country, the way of living in England and after to discuss about it. In this way you are learning English and besides knowing this culture.'



Results

We don't sell courses; we sell results.

Not everyone has the same learning objective, so we don't offer a *'one size fits all'* approach.

You will come with high expectations. After more than a century of experience, we have learned to understand your needs and offer courses that deliver results.

And with our online courses also available to you after you leave, the learning can continue when you're back home.

Case study

Name:	Joern H.	
From:	Germany	Par s
Profession	: Lawyer at a leading global law firm	1
Studied:	General English 30+, Legal English 30+, Business & Professional English 30+	(OX

Although my English was quite good before I came to London, it was not yet at the standard needed to develop my career internationally. The networking opportunities at the school were fantastic and this experience has given me both the skills and the confidence to engage more with international clients, so I am now able to progress further in my career as a lawyer. I have enjoyed every single day of my experience at The London School of English and highly recommend it.



Our courses

We offer a wide range of courses to suit the needs and goals of mature adults. Some courses are specific to a particular centre but others can be taken in either London or Canterbury. Our courses can be split into the following two areas.

Business and Professionals

Clients on these courses typically have a specific career-focused learning objective. We split these into the following categories of courses:

- Courses for Experienced Professionals
- Professional English 20-30
- Individual Training
- Communication, Cultural and Leadership Skills Training

A comprehensive range of courses is also available through our LondonSchool Online platform. See page 31 for more information.

General and Academic

Clients on these courses typically have goals that are not specifically career-related. We split these into the following categories of courses:

- Intensive General English
- General English 30+
- Examination and Academic Preparation

Courses for experienced professionals (30+)

These courses are for working professionals, generally aged 30+. Depending on the course, you may choose to train in a small group or in a combination of group and individual tuition. The courses are designed to stretch you, but not beyond your ability.

The information given below is a brief overview of our courses. Please follow the web link at the bottom of each course box to check for detailed course information, including key facts, dates and fees. You can also find more information inside the back cover of this brochure. All of our courses include access to the LondonSchool Online learning platform.

Business & Professional English 30+	Legal English 30+	
(BP30+)	(LGL)	
This course focuses on the needs of business and	Commercial lawyers need to use specialised legal	
professional people. You will gain confidence in making	language effectively, so this course focuses on a number	
presentations, taking part in meetings, negotiations	of legal topics and case studies. You will develop key	
and cross-cultural networking and other work-related	areas including the language of negotiations, contract	
contexts. You will leave us as a more confident and	drafting and litigation. The course includes visits from	
effective communicator in English.	practicing lawyers.	
Level 1 2 3 4 5 6 7 8 9	Level 1 2 3 4 5 6 7 8 9	
www.londonschool.com/bp30	www.londonschool.com/lgl	
English for Human Resources	English for Specific Purposes	
(EHR)	(ESP)	
English for Human Resources	English for Specific Purposes	
English for Human Resources	English for Specific Purposes	
(EHR)	(ESP)	
This course covers a number of situations typically faced	Our ESP Combination courses allow you to select	
by HR professionals. The focus is mostly on interviewing,	either GE30+ (see page 28) or BP30+ (this page)	
conducting appraisals, aspects of employment	in the morning followed by a wide of ESP individual	
law, negotiating and disciplinary procedures, with	training options in the afternoon, such as Business,	
particularly rich opportunities for networking and cross-	Finance, Energy, Legal, Public Sector, Lecturing Skills,	

Courses for professionals aged 20-30

These courses are for people just starting out in their career or for those who have only a few years' experience in the workplace. Most people choose a group course. These courses are designed to not only improve your language ability but also your subject knowledge.

The information given here is a limited overview of our courses. Please follow the web link at the bottom of each course box to check for detailed course information, including key facts, dates and fees. You can also find more information inside the back cover of this brochure. All of our courses include access to the LondonSchool Online learning platform.

Business English 20-30 (BEN)

This course is designed for people with limited business experience and has a 100% business focus. It includes the language of negotiations, meetings, presentations, emails, report writing and interviewing skills. The course includes external speaker presentations every two weeks.

Level 1 2 3 4 5 6 7 8 9

Legal English 20-30 (LEN)

This 3-week course covers a range of legal topics with a focus on contract drafting, legal case studies, negotiations and participation in meetings – everything you need to become an effective communicator in a legal context. The course also includes 6 months' access to our online Legal English vocabulary course.

Level 1 2 3 4 5 6 7 8 9

www.londonschool.com/len

Cambridge English: BEC Vantage (BEC-V)

www.londonschool.com/ben

The BEC Vantage examination is a business

Cambridge ESOL Exam Preparation Ce

examination is a business English exam aimed at the same level as Cambridge FCE (upper intermediate). This intensive 2-week crash-course provides in-depth preparation in all areas covered in the exam, offering the best chance of success.

Level 1 2 3 4 5 6 7 8 9

www.londonschool.com/bec-v

Test of Legal English Skills (TOLES)

This 1-week course has a practical legal focus covering reading and writing and is recognised internationally and by the Law Society of England and Wales. The TOLES preparation course is usually taken after our Legal English 20-30 course; however, more experienced candidates may qualify for direct entry.

Level 1 2 3 4 5 6 7 8 9 V www.londonschool.com/toles

Intercultural, voice training and tailor-made courses

Some of our clients are keen to expand their professional competence beyond language ability to include intercultural and international leadership skills development. Our highly specialised courses provide excellent opportunities to focus on this important area of professional development. We also design bespoke courses for our clients which can be delivered at our premises or at yours – contact us to find out more.

Intercultural Competence Combina-**Global Leadership Combination** tion (ICC) (GLC) This course combines 15 hours of group lessons on our This course combines 15 hours of group lessons on our Business and Professional 30+ course (page 25) with Business and Professional 30+ course (page 25) with 15 hours of specialised intercultural training focused on 15 hours of specialised intercultural training focused developing your cultural knowledge, self-awareness and on developing your cross-cultural management and skills to help you work more effectively with people from leadership skills to help you work with global teams and around the world. international markets. 1 2 3 4 5 6 7 8 9 1 2 3 4 5 6 7 8 9 Level Level www.londonschool.com/icc www.londonschool.com/glc **On-Demand Courses Voice Training & Accent Modification** (OND) (VT)Tailored closed group training is available on demand This training is ideal for you if you already have a good for organisations with a specific language training command of English and want to focus on modifying requirement. The fees include programme design, all your accent, public speaking, or voice projection. Can be course materials and access for trainees to a bespoke. booked as a stand-alone course or as an add-on to any co-branded version of our LondonSchool Online of our London courses. learning platform. 1 2 3 4 5 6 7 8 9 Level Level 1 2 3 4 5 6 7 8 9 www.londonschool.com/ond www.londonschool.com/voice

General and academic English courses

Our general and academic English courses are designed to give you confidence and help you to communicate more effectively in everyday and academic situations. You will meet people from a wide range of nationalities and backgrounds in small groups.

Please follow the web link at the bottom of each course box to check for detailed course information, including key facts, dates and fees. You can also find more information inside the back cover of this brochure. All of our courses include access to the LondonSchool Online learning platform.

Intensive General English (IGE)

IGE is a practical course designed to provide highly motivated adults with the language, skills and fluency in English they need as one of today's essential life skills. Dynamic teaching methods and the latest technology help each individual meet their specific needs and goals.

Level 1 2 3 4 5 6 7 8 9

www.londonschool.com/ige

General English 30+ (GE30+)

The General English 30+ course is for mature learners who want to develop their reading, writing, listening and speaking skills in a small group. Our trainers will help to develop your fluency, accuracy and spontaneity through dynamic role-plays and real-life scenarios, both in and outside the classroom.

Level 1 2 3 4 5 6 7 8 9

www.londonschool.com/ge30

English for University (EFU) This specialist course delivers the academic English, practical study skills, confidence and learner independence needed for degree level study at a UK

university. It focuses on key areas such as research, critical analysis and extended writing. The course has been developed with input from universities.

Level 1 2 3 4 5 6 7 8 9

www.londonschool.com/efu

Academic Year (AY)

Our Academic Year allows you to combine units from our Intensive General English, English for University and IELTS preparation courses. This option is suitable for students of all subjects at both undergraduate and postgraduate level in English and can be tailored to suit your needs and university goals.

Level 1 2 3 4 5 6 7 8 9 www.londonschool.com/ay

Examination courses

Many people need to pass an exam in order to prove their language competence. The Cambridge exams are amongst the most popular English language exams worldwide. They can be taken in isolation but most clients take an exam after a period of study on one of our other courses such as the IGE, EFU or AY courses (shown on the previous page).

a good IELTS score. Our intensive IELTS preparation

techniques that are required in the test and gives you

1 2 3 4 5 6 7 8 9

www.londonschool.com/ielts

Cambridge English: First/Advanced

Our Cambridge English FCE and Cambridge ESOL Exam Preparation Cer

yet broad programmes of language development that

in the exams. The courses benefit from input from

focus on all the main skills and strategies that are required

experienced examiners to maximise your chances of success.

1 2 3 4 5 6 7 8 9 CAE 1 2 3 4 5 6 7

www.londonschool.com/fce

www.londonschool.com/cae

the best possible chance of getting the score you need

focuses on all the main language skills and exam

Cambridge ESOL Exam Preparation Cer

Individual training

People choose Individual Training for a number of reasons: Perhaps you have limited time to achieve your goals, maybe there is no suitable group course or you simply want the trainer to focus 100% on your needs. Whatever your reason, the content is entirely customised and flexible to suit you. Choose from an intensive face-to-face course in London or Canterbury or work with your trainer online using Skype.

Individual Tuition (IND)

If you have a very specific learning objective then Individual Tuition may be right for you - we will agree a completely tailor-made programme with you. Or if you have a colleague or friend with a similar learning objective and level then we can offer 2:1 training.

Individual Tuition can also be delivered through Skype.

1 2 3 4 5 6 7 8 9

www.londonschool.com/ind

Skype

Level

Level

Skype training is a great way to benefit from a personalised approach without needing to visit one of our centres. You still get a specialised trainer to help you achieve your goals, but it's more flexible and cheaper than taking individual tuition in London or Canterbury.

1 2 3 4 5 6 7 8 9

www.londonschool.com/skype

www.londonschool.com

IELTS

Level

(FCE/CAE)

(IELTS)

If you are planning to enter a

to enter your preferred university.

CAE courses are highly intensive

UK university, you will need

LondonSchool Online

Our online courses enable you to study where you like and when you like, while still giving you access to the expertise and coaching of our team of experienced trainers. Our platform is designed to help you to become proficient in the key language areas you need to achieve your goals.

A simple, user-friendly interface allows you to find the content you need quickly and easily so that you can get more out of your training.

An adaptive, responsive platform works equally well on any device, offering greater flexibility and a better learning experience.

Progress tests at the end of each unit show you very clearly where you are making progress, and at the end of your course you can download a **completion certificate**.

If you're studying with us in one of our training centres, access to LondonSchool Online is included in your course fees. Get access from the point of booking and keep learning online for up to three months after your course with us has finished. You can extend your learning journey with ongoing Skype coaching with our team in London.

www.londonschool.com/online



Accommodation

Choosing the right type of accommodation is important - being comfortable and relaxed in the place you stay will help you make the most of your time with us. We have four main accommodation options:

Homestay	Residence
Stay with one of our local families and get a real feel for British life – with plenty of additional language practice! Standards are high, so this option is suitable for anyone ready to make the most of the opportunity.	In London we have a year-round walking distance (or a short bus Standards are high – all rooms h and a small kitchen but also offe areas to meet other residents. C is a summer-only residence.
www.londonschool.com/homestay	www.londonschool.
Hotel	Serviced Apartment

For some people the convenience and facilities of a local hotel suits their needs best. We have negotiated competitive rates with excellent hotels in both London and Canterbury.

www.londonschool.com/hotel

nd residence within us ride) of our centres. have en-suite bathrooms fer fantastic communal Our Canterbury residence

.com/residence

Your own apartment in London but with a hotel-style cleaning service. Rooms are typically more spacious than hotel rooms and rates a little lower. All our serviced apartments are in excellent locations.

www.londonschool.com/apartment





I stayed with a British family who was very friendly and polite and spoke a lot to me about various topics including finance, politics, etc.. And at dinner they taught me new British idioms.

Everything you'll neec



Free lunches: In London our chefs will prepare a daily three course lunch from Monday to Friday. In Canterbury your course fee includes three lunches per week in restaurants, accompanied by a member of staff.

Welcome networking reception: Each new course begins with an informal reception, allowing you to network with new and existing course participants from a range of backgrounds and nationalities.

Enjoy your free time: Join our evening social programmes, often led by a staff member: discover new places, meet new people and continue to improve your English in a relaxed and enjoyable environment.

LondonSchool Online: From the time of enrolment until three months after you leave us, you will benefit from access to our LondonSchool Online platform.

End of course report: Our end of course report not only records the progress you have made, but also measures how your confidence has increased during your course.

Materials and resources: Course materials are included in the fees for all courses and are taken from a wide range of resources.

About our clients





H



Canterbury

Exam & Individua General Young English Academic Professional Tuition 20-30

ca. 600 clients

Nationality mix

24%

Asia & the Far East

Middle East & Africa

22%

Average ages

Top 5 nationalities

Central & Eastern Europe

35%

Central & South America

Minimum Average

Western Europe

12%

Experienced Professional 30+

Genera English 30+ Tuition

a. 400 clients per vear

> Nationality mix Western Europe 75% Central & Eastern Europe 10% Asia & the Far East 7% Central & South America 5% Middle East & Africa

Average ages



Contact us...

Our website www.londonschool.com

By email sales@londonschool.com

By telephone

+44 20 7605 4142 (Sales enquiries only) +44 20 7605 4123 (All other enquiries) +44 1227 760000 (Canterbury switchboard) (Lines are open Monday – Friday, 08.30 – 17.30)

Addresses

15 Holland Park Gardens, London W14 8DZ65 Westcroft Square, London W6 0TA73 Castle Street, Canterbury CT1 2QD

Accredited by the BRITISH ENGLISHUK Quality member English

To book a course... please visit www.londonschool.com/booking and follow the simple booking process.



The London School of English

English language training

LondonSchool Online

training needs





The London School of International Communication Intercultural, communication skills and leadership training

E-learning platforms for your organisation's

Voice training and accent modification

LONDON SCHOOL ONLINE

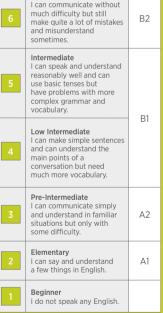


The LondonSchool Trust Supporting multinational and cross-cultural understanding through educational and artistic activities

Visit us at www.londonschool.com/group



Verv Advanced I can speak fluently and understand completely. To see our Advanced I speak and understand dates and fees very well but sometimes have problems with unfamiliar situations and brochure please vocabulary. click on the link Pre-Advanced I speak and understand below well but still make mistakes and fail to make myself understood occasionally. Upper Intermediate



* Common European Framework of Refere

For more information on levels, please visit: londonschool.com/levels

Level Scale

C2

C1