

## BOOKING CONDITIONS

By making a booking with International House Trust (trading as 'International House London') you agree to the terms and conditions as set out below. Unless specifically agreed in writing, these conditions have precedence over any other communications.

If you have made a booking via a Educational Travel Operator (ETO), your contract is with the ETO and not with International House London.

### Course availability:

Every attempt will be made to place you on the course of your choice. However, we cannot guarantee a particular course and timetable until you have taken an entry test and, for some teacher training courses, had an interview. In the event of insufficient applications for a course, the school reserves the right to offer an alternative course of equal value or a refund.

### Age

Our minimum age is 16 years, except for specific young learner programmes, and our Executive English programmes, where the minimum age is 21.

### Insurance

It is highly recommended that all students take out comprehensive travel insurance. We can provide competitively priced student insurance for £6.50 a week. Please see: [ihlondon.com/useful-information/insurance/](http://ihlondon.com/useful-information/insurance/) for more details.

### Student visa regulations

For the latest information about student visas for the UK, see our [Getting a Visa](#) page or visit the [www.gov.uk](http://www.gov.uk) website. You may require a student visa to study in the UK.

Anyone with a UK standard visitor visa will be allowed to study for up to six months. A study visa will be required for extended stays of up to 11 months. An alternative but more expensive route is the Student Visa (Sponsorships) visa route. We are a Student Visa (Sponsorships) Sponsor under the UKVI's points-based system (no. 5BY3ENNA5).

If a visa is required, it is your responsibility to obtain the correct type. If you require a visa and arrive without one, you will not be able to attend the school. You must study for a minimum of 15 hours per week to comply with immigration regulations. A course may be terminated at any point if a participant is found not to have the right to study in the UK or if the conditions under which they are allowed to study in the UK are broken.

The school has a legal obligation to collect and maintain application information, as well as passport and visa data. For Student Visa (Sponsorships) visa holders, the School has an obligation to inform the Immigration Authorities about students whose attendance falls below the standard required by their visa.

If a visa application is unsuccessful, yet all documentation was correctly submitted, please send a copy of the visa refusal letter to our admissions team. A course fee refund will be issued when we receive this document.

### Attendance and student holidays

Students on courses of 12 weeks or more may take one week of holiday for every 12 weeks booked. Holidays must be booked at least 7 days in advance and cannot be taken during exam preparation courses.

Students are expected to attend lessons regularly and on time. No refunds will be provided for lateness or unauthorized absence.

### Public Holidays

Unless otherwise stated there are no classes on public holidays in England. The dates of the public holidays are as follows: 1st January, 2nd April, 5th April, 3rd May, 31st May, 30th August, 25th-28th December. Please note that there will be no classes from Saturday 25th December 2021 until classes restart on Monday 3rd January 2022.

### Airport and railway station transfers

We can provide transport from your airport or train station to your accommodation at prices stated in our price lists. Once booked these fees are non-refundable irrespective of whether or not the service is used. These fees must be paid at least four weeks before the transfer date.

### Code of Conduct

The school reserves the right to terminate an enrolment without issuing a refund, where a participant's behaviour is such that it would be unreasonable for them to continue their studies. We also reserve the right to refuse to admit onto the premises or cancel a student's course or accommodation due to overriding health and safety concerns,

### Special offers

Discounts cannot be applied retrospectively to existing bookings and only one discount can be applied to a booking.

### Variation to fees

We usually set, and hold, our fees for a calendar year. Fees are chargeable based on the fee for the course published in the brochure for the year in which you choose to study. However, if you book a course before 1st November for the following year you may choose to be charged the fee at the current rate. Please note that if you extend your course, additional weeks will be chargeable at the fee applicable on the date that you extend your booking.

### Deposits

All of our courses require a deposit at the time of booking. Deposits are non-refundable, except under the visa refusal conditions detailed above.

Deposits for individual students are £200 unless this is more than the value of the course fee. Deposits for group bookings are 10% of the total course fee.

The payment of the deposit provisionally secures your place on the course.

### Tuition Fees

The full fee should be paid upon booking and no later than four weeks before the start of your course. If not paid via our online booking system an invoice will be raised and sent to you. We do not allow students that owe fees to attend the class or to enter our accommodation. Your place is not confirmed until the full course fees have been received.

We charge a registration fee of £98 to cover our costs in processing your application and issuing your student access card. This fee is not payable by existing students, re-enrolments within a year of leaving, modern language courses, or young learner courses. This fee is due upon booking and is non-refundable.

You can make changes to your course on payment of a course change fee of £20 as long as spaces on the new course are available and you meet the entry conditions.

Should you need to cancel or postpone your study the following tuition refund policy applies:

- Up until ten working days before the start of the course – full refund or up to 12-month postponement
- Fewer than ten working days before arrival – 75% tuition refund or up to 12-month postponement
- After the course has commenced - no refund or up to 12-month postponement

Any refunds will be paid up to sixty days following the date of cancellation. Refunds are only payable to the bank account used for the original booking. Any courses that are postponed and then subsequently cancelled are bound by the same terms and conditions that would have applied at the time of the initial course postponement.

### Accommodation Fees

If you book a residence or homestay accommodation through us, you will need to pay four weeks in advance of your arrival date. Your accommodation is not confirmed until full payment is received.

We charge an accommodation fee of £45 to cover our costs in finding you suitable accommodation, either in a student residence, homestay accommodation or a hotel or apartment. This fee is non-refundable.

Should you wish to change your accommodation, and subject to availability, we can arrange this, for a fee of £40.

If you decide to cancel your accommodation our refund policy is outlined below:

- Up until ten working days before arrival – full refund or up to 12-month postponement
- Fewer than ten working days before arrival – full refund minus two weeks of accommodation fees or up to 12-month

- postponement minus two weeks of accommodation fees
- After the arrival date – full refund minus two weeks of accommodation fees

Any refunds will be paid up to sixty days following the date of cancellation. Refunds are only payable to the bank account used for the original booking. Any accommodation that is postponed and then subsequently cancelled is bound by the same terms that would have applied at the time of the initial postponement.

### How to Pay

All fees are stated in GBP. We prefer payment by credit card but will accept cash at our Stukeley Street Reception. For currencies other than GBP you will be charged the exchange rate applicable at the time of booking plus a handling fee dependent on the currency and amount.

We accept payment by MasterCard, Visa, American Express and JCB and you can pay via our website at the time of booking, or by phone. You can also pay via Flywire ([www.flywire.com](http://www.flywire.com)) or bank transfer to 30-65-41, 37995568. Please make sure that you quote your name in the reference section

We do not make any charges for payments. We are not responsible for any bank service fees; it is the responsibility of the student to cover any amounts required to ensure that we receive the full student fee. Always quote the student number on bank transfers.

### Force Majeure

The School will not be responsible for the non-performance of any contractually agreed obligations if they are unable to take place due to an act of Force Majeure.

Force majeure includes: armed conflict, fire, flooding, civil disorder, industrial action, acts of terrorism, unusually adverse weather conditions, natural disaster, infectious diseases (e.g. Covid-19) and any other events outside of our reasonable control which may lead to the inability of the School to fulfil its obligations.

If any of the above occurs, the School will endeavor to offer the best alternative arrangements, dates, or venues available. The School does not accept liability for any compensation that is greater than the total fees paid.

### Course changes made by IH London in the event of an enforced school closure due to COVID19

Where the School is unable to offer the booked course and accommodation, due to enforced school closure, the following provisions will be made to protect the student and any associated ETO. The School will offer the following in the event of not being able to run face to face courses at the London school:

- A substitute online course will be offered for the same enrolment period
- A course which has not yet started can be postponed for a new start date within 12 months of the original enrolment date

- A course which has already begun can be continued online without interruption and will revert to face to face when the School reopens unless the student prefers to remain online
- A course which has already begun can also be postponed with a new start date within 12 months of the date that the school closed. The course will continue for the unused segment of the booking
- Any unused accommodation will be refunded in full
- If the course is postponed no additional administration fees will be charged.
- If neither of the above options (online or postponement) are selected the School will refer to its policy on Force Majeure
- A refund will only be considered in exceptional circumstances. Any approved refunds will be payable up to 60 days from the date on which the booking is cancelled

If you have any questions about which course is right for you, please contact us and we'll be happy to help.

### How to book a course:

Contact us on  
[sales@ihlondon.com](mailto:sales@ihlondon.com)  
+44 (0)20 7611 2400

Book online: [ihlondon.com](http://ihlondon.com)

Contact your local  
Educational Tour  
Operator



LEARN ENGLISH

DATES & FEES

2021



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[@IHLondon](https://twitter.com/IHLondon)  
[linkedin.com/company/international-house-london](https://www.linkedin.com/company/international-house-london)  
[youtube.com/IHLondonSchool](https://www.youtube.com/IHLondonSchool)  
[instagram.com/ihlondon](https://www.instagram.com/ihlondon)  
[ihlondon](http://ihlondon)

GENERAL ENGLISH - 15 LESSONS PER WEEK (MORNINGS)			
COURSE LENGTH	START DATES 2021	SAVING PER WEEK	PRICE PER WEEK
1 to 5 weeks	Every Monday	-	£288
6 to 11 weeks	Every Monday	£20	£268
12 to 15 weeks	Every Monday	£41	£247
16 to 23 weeks	Every Monday	£51	£237
24 to 32 weeks	Every Monday	£56	£232
33 to 42 weeks	Every Monday	£61	£227
43 weeks +	Every Monday	£67	£221

Stay longer  
pay less!

GENERAL ENGLISH - 15 LESSONS PER WEEK (AFTERNOONS)			
COURSE LENGTH	START DATES 2021	SAVING PER WEEK	PRICE PER WEEK
1 to 5 weeks	Every Monday	-	£191
6 to 11 weeks	Every Monday	£11	£180
12 to 15 weeks	Every Monday	£21	£170
16 to 23 weeks	Every Monday	£31	£160
24 to 32 weeks	Every Monday	£42	£149
33 to 42 weeks	Every Monday	£52	£139
43 weeks +	Every Monday	£57	£134

GENERAL ENGLISH - 20 LESSONS PER WEEK			
COURSE LENGTH	START DATES 2021	SAVING PER WEEK	PRICE PER WEEK
1 to 5 weeks	Every Monday	-	£361
6 to 11 weeks	Every Monday	£31	£330
12 to 15 weeks	Every Monday	£52	£309
16 to 23 weeks	Every Monday	£62	£299
24 to 32 weeks	Every Monday	£73	£288
33 to 42 weeks	Every Monday	£78	£283
43 weeks +	Every Monday	£83	£278

GENERAL ENGLISH - 25 LESSONS PER WEEK			
COURSE LENGTH	START DATES 2021	SAVING PER WEEK	PRICE PER WEEK
1 to 5 weeks	Every Monday	-	£427
6 to 11 weeks	Every Monday	£25	£402
12 to 15 weeks	Every Monday	£46	£381
16 to 23 weeks	Every Monday	£66	£361
24 to 32 weeks	Every Monday	£77	£350
33 to 42 weeks	Every Monday	£87	£340
43 weeks +	Every Monday	£97	£330

ACADEMIC SKILLS		
COURSE LENGTH	START DATES 2021	PRICE PER COURSE
4 weeks	04 January, 01 February, 01 March, 06 April, 04 May, 01 June, 05 July, 02 August, 31 August, 27 September, 5 October, 22 November	£1152

ENGLISH WITH CAREER SKILLS		
COURSE LENGTH	START DATES 2021	PRICE PER COURSE
2 weeks (lessons only)	05 July, 02 August	£1288
4 weeks	05 July, 02 August	£1391
8 weeks	05 July	£2781

HOME AND SCHOOL		
COURSE LENGTH	START DATES 2021	PRICE PER WEEK
2+ weeks	Every Monday	£1128 (2 weeks minimum)

IELTS ACADEMIC - 15 LESSONS PER WEEK		
COURSE LENGTH	START DATES 2021	PRICE PER COURSE
4 weeks	04 January, 01 February, 01 March, 06 April, 04 May, 17 May, 01 June, 14 June, 05 July, 02 August, 31 August, 27 September, 25 October, 22 November	£1152
8 weeks		£2144

IELTS ACADEMIC - 20 LESSONS PER WEEK		
COURSE LENGTH	START DATES 2021	PRICE PER COURSE
4 weeks	04 January, 01 February, 01 March, 06 April, 04 May, 17 May, 01 June, 14 June, 05 July, 02 August, 31 August, 27 September, 25 October, 22 November	£1444
8 weeks		£2640

IELTS TEST TECHNIQUE INTENSIVE - 25 LESSONS PER WEEK		
COURSE LENGTH	START DATES 2021	PRICE PER WEEK
1 week	11 January, 25 January, 08 February, 22 February, 08 March, 22 March, 12 April, 26 April, 10 May, 24 May, 07 June, 14 June, 21 June, 28 June, 05 July, 12 July, 19 July, 26 July, 02 August, 09 August, 16 August, 23 August, 06 September, 20 September, 04 October, 18 October, 01 November, 15 November, 29 November, 13 December	£427

IELTS SELECT		
COURSE LENGTH	START DATES 2021	PRICE PER SESSION
1+ week	Every week	£32

CAMBRIDGE B2 FIRST - 15 LESSONS PER WEEK		
COURSE LENGTH	START DATES 2021	PRICE PER COURSE
10 weeks	04 January, 29 March, 04 October	£2680

CAMBRIDGE B2 FIRST - 20 LESSONS PER WEEK		
COURSE LENGTH	START DATES 2021	PRICE PER COURSE
10 weeks	04 January, 29 March, 04 October	£3300

CAMBRIDGE C1 ADVANCED - 15 LESSONS PER WEEK		
COURSE LENGTH	START DATES 2021	PRICE PER COURSE
10 weeks	04 January, 06 April, 04 October	£2680

CAMBRIDGE C1 ADVANCED - 20 LESSONS PER WEEK		
COURSE LENGTH	START DATES 2021	PRICE PER COURSE
10 weeks	04 January, 06 April, 04 October	£3300

CAMBRIDGE C2 PROFICIENCY - 15 LESSONS PER WEEK		
COURSE LENGTH	START DATES 2021	PRICE PER COURSE
9 weeks	04 January	£2412
10 weeks	06 April, 27 September	£2680

CAMBRIDGE C2 PROFICIENCY - 20 LESSONS PER WEEK		
COURSE LENGTH	START DATES 2021	PRICE PER COURSE
9 weeks	04 January	£2970
10 weeks	06 April, 27 September	£3300

LANGUAGECERT SPOKEN EXAM PREPARATION - 10 LESSONS PER WEEK		
COURSE LENGTH	START DATES 2021	PRICE PER WEEK
2-8 weeks	04 January, 18 January, 01 February, 15 February, 01 March, 15 March, 06 April, 19 April, 04 May, 17 May, 01 June, 14 June, 05 July, 19 July, 02 August, 16 August, 31 August, 13 September, 27 September, 11 October, 25 October, 08 November, 22 November, 06 December	£190 * (2 weeks minimum)

\* Plus exam fee: £52 (levels A1, A2, B1) or £72 (levels B2, C1, C2)

ONE-TO-ONE		
LESSONS	START DATES 2021	PRICE
5	Flexible	£459
10	Flexible	£918
15	Flexible	£1244
20	Flexible	£1632
25	Flexible	£2015
30	Flexible	£2346
ONLINE LESSONS	START DATES 2021	PRICE PER LESSON
Minimum 6 lessons	Flexible	£71

1 LESSON  
=  
55 MINUTES

ONLINE COURSES			
COURSE	COURSE LENGTH	START DATES 2021	PRICE PER COURSE
GE5 Online	1+ weeks	Weekly start dates	£88
GE15 Online	1+ weeks	Weekly start dates	£201
GE20 Online	1+ weeks	Weekly start dates	£258
IELTS 15 Online	4 weeks	Please refer to website* for dates	£844
IELTS 15 Online	8 weeks	Please refer to website* for dates	£1688
Cambridge classes - day and evening	10 weeks	Please refer to website** for dates	£2010

\* ihlondon.com/IELTS-Preparation-online

\*\*ihlondon.com/cambridge-b2-online | ihlondon.com/cambridge-c1-online | ihlondon.com/cambridge-c2-proficiency-online

ACCOMMODATION	
RESIDENCES	PRICE PER WEEK
Chapter Highbury, single en-suite	£359
Chapter Islington, single en-suite	£349
Chapter Kings Cross, single studio	£465
STANDARD HOMESTAY	
Single room with breakfast	£204
Single room with breakfast and 4 evening meals	£240
Single room with breakfast and 7 evening meals	£265
Twin room with breakfast	£170 per person
Twin room with breakfast and 4 evening meals	£199 per person
Twin room with breakfast and 7 evening meals	£230 per person
SUPERIOR HOMESTAY	
Single room with breakfast	£250
Single room with breakfast and 4 evening meals	£286
Single room with breakfast and 7 evening meals	£311
Twin room with breakfast	£209 per person
Twin room with breakfast and 4 evening meals	£245 per person
Twin room with breakfast and 7 evening meals	£275 per person
EXECUTIVE HOMESTAY WITH PRIVATE BATHROOM	
Single room with breakfast	£296
Single room with breakfast and 4 evening meals	£332
Single room with breakfast and 7 evening meals	£357
Twin room with breakfast	£255 per person
Twin room with breakfast and 4 evening meals	£291 per person
Twin room with breakfast and 7 evening meals	£316 per person

TRANSFERS	
AIRPORT	PRICE PER PERSON
Heathrow (one way)	£99
City (one way)	£99
Gatwick (one way)	£129
Luton (one way)	£145
Stansted (one way)	£145
Shared Transfer (one way)	£72
RAIL TRANSFERS	
St Pancras, Eurostar	£50

Transfers should be booked in advance. For return transfers, participants can book in advance or at the school when they are studying.

COURSE REGISTRATION FEE	
	£98

INSURANCE	
	£6.50 per week. View the insurance policy at: <a href="http://ihlondon.com/useful-information/insurance/">ihlondon.com/useful-information/insurance/</a>

PUBLIC HOLIDAYS	
	Please refer to the Terms & Conditions overleaf.

IMPORTANT INFORMATION	
	There is an accommodation booking fee of £45. Our accommodation charges are for 7 nights, arriving and departing on a Sunday. Minimum stay of one week for all accommodation types. You can extend your accommodation after you arrive, rooms are subject to availability, so please speak to our accommodation department. Sometimes we use agencies to help us to find extra accommodation, which will be organised through our team. We can arrange for you to share a room with a friend, provided you book for identical dates and both of you are studying at the school.
SUMMER SUPPLEMENT	
	There is a £45 per week summer supplement fee for residential and £30 per week summer supplement fee for homestay from Sunday 04 July 2021 to Sun 29 Aug 2021.