



# ILSC LANGUAGE SCHOOLS PRICELIST 2018

VANCOUVER | TORONTO | MONTRÉAL | SAN FRANCISCO | NEW YORK NEW DELHI | BRISBANE | SYDNEY | MELBOURNE

1-11

weeks

12-23

\$190

\$110

weeks

24+

weeks

## **2018 PRICELIST**

Fees valid for registrations received between Nov 1, 2017 and October 31, 2018, for start dates after Jan 1, 2018.

The availability of programs is subject to student enrollment. All fees are in Canadian dollars.

#### **REGISTRATION FEE-LOW SEASON**

(Jan 2-Jun 24 & Aug 20-Dec 21\*) \$150 (non-refundable)

#### **REGISTRATION FEE-HIGH SEASON**

(Jun 25-Aug 19\*) \$200 (non-refundable)

#### **REGISTRATION FEE-JUNIOR**

\$250 (non-refundable)

#### **TEXTBOOK & MATERIALS FEE**

\$80 1-11 weeks 12-23 weeks \$160 24+ weeks \$240

Registration and materials fees apply to all core and specialty programs unless specified otherwise.

IELTS Mastery 6.5 Dates: 16 week program (I4 entry): Jan 2, Apr 23, Aug 13 8 week program (A1 entry): Feb 26, Jun 18, Oct 9

FCE Start Dates: Jan 2 (10 weeks), Jan 29 (6 weeks), Mar 26 (11 weeks), Apr 23 (7 weeks), Jun 18 (10 weeks), Jul 16 (6 weeks), Oct 9 (10 weeks), Nov 5 (6 weeks)

CAE Start Dates: Jan 2 (12 weeks), Jan 29 (8 weeks), Mar 26 (10 weeks), Apr 23 (6 weeks), Jun 18 (10 weeks), Jul 16 (6 weeks), Oct 9 (10 weeks), Nov 5 (6 weeks)

† Length varies depending on schedule and progress.

	VANCOUVER/TORONTO		MONTREAL		<b>L</b>	PM AND EVENING SCHEDULE	
	1-11 weeks	12-23 weeks	24+ weeks	1-11 weeks	12-23 weeks	24+ weeks	
Full-Time Intensive (30 lessons/wk)	\$415	\$390	\$375	\$405	\$380	\$365	Evening Full-Time (19 lessons/wk)
Full-Time (24 lessons/wk)	\$355	\$340	\$325	\$345	\$330	\$315	Single Evening Course (9.5 lessons/wk)
Part-Time AM (17 lessons/wk)	\$270	\$270	\$270	\$260	\$260	\$260	
Part-Time PM (13 lessons/wk)	\$165	\$165	\$165	\$155	\$155	\$155	

#### PM AND EVENING SCHEDULES TORONTO

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SPECIALTY PROGRAM	LENGTH OF PROGRAM	START DATES	COST	
Volunteer Experience English, French or Bilingual*** • VAN • TO • MTL	6–12 weeks study + 4–12 weeks volunteer experience	Every Monday except the last week of a session	Full-Time or Full-Time Intensive tuition + service fee \$825	
Ranchstay • VAN	2–6 weeks study + 2–6 weeks on a ranch	Every Monday except the last week of a session****	(Full package—all fees included) 4 weeks \$3,130	
IELTS Mastery: 6.5 • VAN • TO • MTL	8 weeks or 16 weeks (depending on entry level)	See sidebar for start dates	Full-Time Intensive tuition + materials fee \$100	
FCE Cambridge Mastery  VAN • TO • MTL  CAE Cambridge Mastery  VAN • TO • MTL	5–13 weeks (refer to 1-pager for program schedules)	See sidebar for start dates	Full-Time Intensive tuition + material and test fees \$365 (non-refundable)	
Medical English Diploma/Certificates • VAN	Diploma: 12 weeks Certificate: 4 weeks	Session start dates	Full-Time tuition	
University Pathway Program  • VAN • TO • MTL	Minimum 8 weeks of required academic courses <sup>†</sup>	Session start dates	Full-Time Intensive tuition	
ESL-High School Bridge • VAN • TO	Any study length	Every Monday except the last week of a session	Junior Registration Fee \$250 plus Full-Time Intensive tuition OR Full-Time tuition	

#### JUNIOR PROGRAMS\*\*

SPECIALTY PROGRAM	LENGTH OF PROGRAM	START DATES	COST
ESL-High School Bridge • VAN • TO	Any study length	Every Monday except the last week of a session	Junior Registration Fee \$250 plus Full-Time Intensive tuition OR Full-Time tuition

#### **TUTORING FEES**

PROGRAM	LENGTH OF PROGRAM	START DATES	COST
Executive Business English/ French**, Customized Small Group or Private • VAN • TO • MTL	Minimum 2 weeks, 20 hours/week	Available year-round upon request	Customized small group: \$1,300/week Private: \$1,700/week + materials fee
Private Tutoring (English/French***) • VAN • TO • MTL	5–30 hours/week	Available year-round upon request	General English/French-one person: \$80/hour General English/French-two or more: \$55/hour Specialty English/French-one person: \$90/hour Specialty English/French-two or more: \$70/hour

<sup>\*</sup> Registration fee based on study start dates.

<sup>\*\*</sup> For Junior Camp Programs, please refer to our <u>Junior Camps Programs</u> Pricelist and Application form

<sup>\*\*\*</sup> French/Bilingual programs are only available in ILSC-Montréal.

<sup>\*\*\*\*</sup> Ranchstay is available all year round. However, there is less riding available between Nov-Feb due to snow.

## **CANADA**

VANCOUVER | TORONTO | MONTRÉAL

## **2018 PRICELIST ACCOMMODATION**

#### **ACCOMMODATOIN PLACEMENT FEE**

\$230 (non-refundable)

(Required for all accommodations options listed, and due in advance to confirm

#### **RE-PLACEMENT FEE**

\$100

(Required if students change their accommodation placement at any time)

#### **AIRPORT TRANSFER**

\$110 (one way) \$200 (two way)

#### **CUSTODIAL LETTERS FOR STUDENTS UNDER** 18 YEARS (IF REQUIRED)

\$150 (non-refundable)

- \* High season pricing applies from the night of Jun 24 to the night of Aug 18 inclusive, based on the dates of your stay.
- \*\* Rates are per person. Taxes included where applicable. Please confirm availability with ILSC upon registration. For full terms and conditions please refer to our website.
- 1 Minimum age requirement is 19 at time of arrival. Rates based on single occupancy.
- 2 Shared rooms can be booked by one student travelling alone, but they will share with another ILSC student.
- 3 30 night minimum stay required. Rates include breakfast and dinner, WiFi. linens and towels. 60 night minimum stay required if booking falls over the month of July.
- 4 Rates include wired internet in rooms and WiFi in lounge areas, as well as linens and towels. Nightly rate applies to booking between 1 to 14 nights; monthly rate applies to bookings 3 weeks and longer. \$50 deposit required for 1-14 days booking, \$600 deposit is required for 15 days+.
- 5 Minimum age requirement is 18 at time of arrival.

#### HOMESTAY FEES (IF APPLICABLE)

	18 YEARS AND OLDER		UNDER I	8 TEARS
HOMESTAY OPTIONS	LOW SEASON	HIGH SEASON*	LOW SEASON	HIGH SEASON*
Homestay—Full board (3 meals per day)	\$238/week (\$34/night)	\$252/week (\$36/night)	\$252/week (\$36/night)	\$266/week (\$38/night)
Homestay—Half board (2 meals per day—no lunch)	\$224/week (\$32/night)	\$238/week (\$34/night)	\$238/week (\$34/night)	\$252/week (\$36/night)
Roomstay	\$168/week (\$24/night)	\$182/week (\$26/night)	N/A	N/A

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TO VEARS AND OLDER

#### **RESIDENCES\*\***

#### **VANCOUVER**

#### GEC1

ROOM TYPE May-Sep		Jan-Apr & Oct-Dec	
Single room with kitchen \$580/week		\$530/week	
Single room with no kitchen	\$555/week	\$490/week	

#### **VIVA TOWERS**

ROOM TYPE	LOW SEASON	HIGH SEASON*	
Single room	\$380/week	\$460/week	
Shared room <sup>2</sup>	\$320/week/person	\$370/week/person	

#### **TORONTO**

#### **CHESTNUT RESIDENCE<sup>3</sup>**

ROOM TYPE	May 19-Aug 12	
Single room with en-suite bathroom	\$72/night	
CCNM <sup>4</sup>		

ROOM TYPE	Year round Year	
Single room with shared bathroom	\$57/night	

### MONTRÉAL

#### **EVO VIEUX-MONTRÉAL<sup>5</sup>**

ROOM TYPE	FIRST MONTH	ADDITIONAL MONTHS
Single occupancy	\$1,390/month	\$1,180/month
Double occupancy (per person)	\$1,050/month	\$840/month

#### TRYLON APARTMENTS<sup>5</sup>

ROOM TYPE	1-14 NIGHTS (PER PERSON)	15-29 NIGHTS (PER PERSON)	30+ NIGHTS (PER PERSON)
Studio (maximum 2 people)	\$89/night	\$77/night	\$1,565/month
Junior suite (maximum 3 people)	\$97/night	\$85/night	\$1,727/month
Single room	\$111/night	\$100/night	\$2,152/month

## **USA**

SAN FRANCISCO | NEW YORK

## **2018 PRICELIST**

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The availability of programs is subject to student enrollment. All fees are in US dollars.

#### **REGISTRATION FEE**

\$150 (non-refundable)

#### **TEXTBOOK & MATERIALS FEE**

1–11 weeks \$80 12–23 weeks \$160 24+ weeks \$240

#### I-20 COURIER FEE (IF REQUIRED)

\$95

\* For the Full-Time Intensive and Full-Time Plus schedules, students require a study permit. For the Full-Time and Part-Time schedules, and stand alone courses, student may come as a Tourist. Students may register for a maximum of 2 stand alone courses per week.

Students who extend their study time may be required to pay an additional materials fee based on their overall number of study weeks.

Registration and materials fees apply to all core and specialty programs unless specified otherwise.

IELTS Mastery 6.5 start dates: All students: Jan 2, Apr 23, Aug 13 Advanced 1 students only: Feb 26, Jun 18, Oct 9

#### TUITION FEES PER WEEK (1 LESSON=50 MINUTES)

SAN FRANCISCO SF NEW YORK NY

DAYTIME SCHEDULE	NEW YORK			SAN FRANCISCO			
	1-11 weeks	12-23 weeks	24+ weeks	1–11 weeks	12-23 weeks	24+ weeks	
Full-Time Intensive* (28 lessons/wk)	\$450	\$420	\$400	\$440	\$410	\$370	
Full-Time Plus* (22 lessons/wk)	\$425	\$400	\$350	\$395	\$360	\$330	
Full-Time* (20 lessons/wk)	\$395	\$395	\$395	\$350	\$350	\$350	

AFTERNOON/EVENING SCHEDULE	1+ weeks	_
Full-Time Plus PM* (22 lessons/wk)	\$200	Cours
Part-Time PM* (18 lessons/wk)	\$160	Cours

STAND-ALONE COURSES	1+ weeks
Course III* (8 lessons/wk)	\$80
Course IV* (10 lessons/wk)	\$100
Course V* (4 lessons/wk)	\$40

#### **SPECIALTY PROGRAMS**

SPECIALTY PROGRAM	LENGTH OF PROGRAM	START DATES	соѕт
Volunteer Experience Program • SF • NY	Minimum 4 weeks study + minimum 4 week placement either concurent with additional studies or after studies.	Session start dates	Full-Time, Full-Time Plus or Full-Time Intensive fees + Placement fee: \$525
TOEFL Mastery with iBT 70+ Guarantee • SF • NY	8–16 weeks (depending on entry level)	Session start dates	Full-Time or Full-Time Intensive fees
IELTS Mastery: 6.5 • SF • NY	8 or 16 weeks (depending on entry level)	See sidebar for details	Full-Time Intensive fees + \$100 materials fee
Executive Business English Certificates in Business English, English for Marketing, or English for Business Management • SF • NY	4 weeks/certificate 12 weeks/diploma (Diploma available in SF only)	Session start dates	Full-Time Intensive (per certificate) \$1,900 SF; \$2,060 NY Full-Time Plus (per certificate) \$1,660 SF; \$1,880 NY Full-Time (per certificate) \$1,580 SF; \$1,720 NY
University Pathway Program • SF • NY	8 weeks minimum	Session start dates	Full-Time Intensive fees
Leader in Training (LIT) Program • SF	6–8 weeks	June 17 (End date: Jul 28, Aug 4, or Aug 11)	Package price**: 6 weeks \$4,670; 7 weeks \$5,370; 8 weeks \$6,070
ILSC English Study + GRE/GMAT Program offered by The Princeton Review • SF	8 weeks ILSC study combined with 4-9 weeks evening GRE or GMAT program)	Visit our website for start dates	Full-Time Plus or Full-Time Intensive fees for 8 weeks study at ILSC + \$75 fee

#### **TUTORING FEES**

Private tutoring available for 4, 8, 24 or 36 lessons per week Semi-Private tutoring (3 on 1) \$45 per person, per lesson	General Tutoring-Private \$70 per person, per lesson	Business Tutoring/ Executive English-Private \$80 per person, per lesson
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<sup>\*\*</sup> Refer to Leader in Training Program application for full details.

## **USA**

SAN FRANCISCO | NEW YORK

## 2018 PRICELIST ACCOMMODATION

#### **ACCOMMODATION PLACEMENT FEE**

\$100 (non-refundable)

(Required for all accommodations options listed, and due in advance to confirm booking)

#### **RE-PLACEMENT FEE**

\$100

(Required if students change their accommodation placement at any time)

#### **AIRPORT TRANSFER**

\$140 (SF) \$180 (NY) (one way) \$250 (SF) (two way)

- ${\bf 1}$  30 night minimum stay required to secure monthly rate.. Nightly rates available at a higher price.
- 2 One week minimum stay.
- **3** Maximum stay is 25 nights. Twin room must be booked in pairs and is available at the Vanderbilt only..

#### **HOMESTAY FEES (IF APPLICABLE)**

SAN FRANCISCO	18 YEARS	AND OLDER	UNDER 18 YEARS		
HOMESTAY OPTIONS	LOW SEASON HIGH SEASON*		LOW SEASON	HIGH SEASON*	
Homestay—Single room with breakfast only	\$287/week (\$41/night)	\$315/week (\$45/night)	N/A	N/A	
Homestay—Single room with 2 meals per day - no lunch	\$329/week (\$47/night)	\$357/week (\$51/night)	\$357/week (\$51/night)	\$385/week (\$55/night)	

NEW YORK		18 YEARS AND OLDER			UNDER 18 YEARS			
	LOW SEASON HIGH SEASON*		LOW SEASON		HIGH SEASON*			
HOMESTAY OPTIONS	Outside Manhattan	Manhattan	Outside Manhattan	Manhattan	Outside Manhattan	Manhattan	Outside Manhattan	Manhattan
Homestay—Single room with breakfast only	\$343/week (\$49/night)	\$497/week (\$71/night)	\$371/week (\$53/night)	\$525/week (\$75/night)	\$371/week (\$53/night)	\$525/week (\$75/night)	\$399/week (\$57/night)	\$553/week (\$79/night)
Homestay—Single room with 2 meals per day - no lunch	\$399/week (\$57/night)	\$553/week (\$79/night)	\$427/week (\$61/night)	\$581/week (\$83/night)	\$427/week (\$61/night)	\$581/week (\$83/night)	\$455/week (\$65/night)	\$609/week (\$87/night)

#### **RESIDENCES\*\***

#### **SAN FRANCISCO**

#### COLUMBUS RESIDENCES<sup>1</sup>

ROOM TYPE	PER MONTH
Private room / hall bathroom	\$1,765
Shared room / hall bathroom	\$1,445

#### **USA STUDENT RESIDENCES<sup>1</sup>**

ROOM TYPE	PER MONTH
Private room / hall bathroom	\$1,700
Shared room / hall bathroom	\$1,340

#### **MONROE RESIDENCES<sup>2</sup>**

ROOM TYPE	PER MONTH
Private loft with shared bathroom	\$1,680
Shared room with shared bathroom	\$1,120

#### **NEW YORK**

#### YMCA: VANDERBILT OR WESTSIDE<sup>3</sup> (TAXES INCLUDED WHERE APPLICABLE)

ROOM TYPE	JAN-MAR	APR-DEC
Single room with shared bathroom	\$86/day	\$89/day
Twin room with shared bathroom (per room)	\$110/day	\$115/day

 $<sup>^\</sup>star$  High season pricing applies from the night of Jun 24 to the night of Aug 18 inclusive, based on the dates of your stay.

<sup>\*\*</sup> Rates are per person. Taxes included where applicable. Please confirm availability with ILSC upon registration. For full terms and conditions please refer to our website.

## **AUSTRALIA**

BRISBANE | SYDNEY | MELBOURNE

## **2018 PRICELIST**

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The availability of programs is subject to student enrollment. All fees are in Australian dollars. Confirmation of enrollment requires payment of all fees.

#### **REGISTRATION FEE**

\$230 (non-refundable)

#### **TEXTBOOK & MATERIALS FEE**

L-4 weeks	\$80
5-11 weeks	\$120
L2-23 weeks	\$220
24+ weeks	\$320

### UNDERAGE SERVICE FEE (UNDER 18 YRS)

\$170\*

WIRE TRANSFER	\$18
REPROCESSSING FEE	

FOR STUDENT VISAS \$100

SECOND CAMPUS TRANSFER

\$200

SECOND CHANGE OF

ENROLLMENT \$100

English Language Programs for International Students (Beginner to Advanced) (4–56 weeks) Course code: 060152J

CRICOS CODE: 02137M

#### TUITION FEES PER WEEK (1 LESSON=50 MINUTES)

BRISBANE BNE SYDNEY SYD MELBOURNE MEL

	BRISI	BRISBANE / MELBOURNE		SYDNEY		
	1-11 weeks	12-23 weeks	24+ weeks	1-11 weeks	12-23 weeks	24+ weeks
Full-Time Intensive (33 lessons/wk–28 hrs)	\$395	\$385	\$375	\$415	\$405	\$395
Full-Time Morning (24 lessons/wk–20 hrs)	\$370	\$350	\$330	\$390	\$370	\$350
Full-Time Afternoon (24 lessons/wk–20 hrs)	\$340	\$340	\$340	\$350	\$350	\$350
Full-Time Evening (24 lessons/wk-20 hrs)	\$310	\$310	\$310	\$320	\$320	\$320
Part-Time Morning (16.5 lessons/wk–13.75 hrs)	\$330	\$330	\$330	\$340	\$340	\$340
Part-Time Afternoon (14.5 lessons/wk–12 hrs)	\$280	\$280	\$280	\$290	\$290	\$290

#### **SPECIALTY PROGRAMS**

SPECIALTY PROGRAM	LENGTH OF PROGRAM	START DATES	COST
Cambridge FCE Mastery Program** • BNE • SYD • MEL Cambridge FCE and CAE Open Classes** • BNE • SYD • MEL	FCE Mastery Program: 11–12 weeks OPEN CLASSES: 1 week minimum	FCE Mastery Program FCE: Jan 2 (12 weeks); Mar 19 (11 weeks); Jun 11 (BNE) June 12 (SYD/MEL) (11 weeks); Sep 10 (12 weeks)  OPEN CLASSES FCE and CAE: Session start dates	Full-Time Morning study fees + Exam & materials fee (non-refundable, and paid after arrival at ILSC): FCE or CAE exam: \$320 Materials fee: \$200
IELTS Mastery BNE • SYD • MEL	4 weeks minimum	Every Monday except the last week of a session	Full-Time Morning, Full-Time Afternoon, or Full-Time Evening study fees
University Pathway Program • BNE • SYD • MEL	12 weeks minimum	Every Monday except the last week of a session	Full-Time Morning, Full-Time Afternoon, Full-Time Evening, or Full-Time Intensive study fees
Volunteer Internship Program (VIP)*** • BNE • SYD • MEL	6 weeks minimum study + 6–12 weeks internship	Every Monday except the last week of a session	Full-Time Morning, Full-Time Afternoon, Full-Time Evening or Full-Time Intensive study fees + VIP placement fee \$825
TESL for Young Learners (TESL-YL) • BNE • SYD • MEL	4 weeks	Jan 29, Apr 23, Jul 16, Nov 5	Full-Time Afternoon or Full-Time Intensive study fees

#### **TUTORING FEES**

Private lessons \$100 per person, per hour	Semi-private lessons \$65 per person, per hour

<sup>\*</sup> Underage service fee covers the CAAW letter required to secure a student visa for students under 18, as well as additional biweekly check-ins from our counselling and homestay staff.

<sup>\*\*</sup> Exam booking after the deadline is subject to a late fee.
Textbooks to be purchased on the first day of the program.

<sup>\*\*\*</sup> Unpaid work experience

## **AUSTRALIA**

BRISBANE | SYDNEY | MELBOURNE

## 2018 PRICELIST ACCOMMODATION

#### **ACCOMMODATION PLACEMENT FEE**

\$250 (non-refundable)

(Required for all accommodations options listed, and due in advance to confirm booking)

#### **RE-PLACEMENT FEE**

\$150

(Required if students change their accommodation placement at any time)

#### AIRPORT TRANSFER (ONE WAY)

\$160 (Brisbane) (\$210 for Gold Coast) \$160 (Sydney) \$160 (Melbourne)\*\*

- \* Homestay students should expect to pay \$10/week for internet, to be charged by the homestay family.
- \*\* Airport pick-up/drop-off in Melbourne is available for the Tullamarine airport only
- \*\*\* Taxes included where applicable.
- 1 Please note that a \$350 key deposit must be paid to 2Stay on arrival. Students must use airport pick-up otherwise they cannot have keys and bed linen; students must contact the emergency number for flight delays or cancellations to rearrange pick-up and check in.Minimum age requirement is 18 at time of arrival. 4 weeks minimum booking required.
- 2 Please check the room availability of Link2 before sending the application.

  Once we receive your application for Link2, we will send you a second application/agreement with the full accommodation terms and conditions which you will need to sign and submit before we can confirm your booking. Minimum age requirement is 18 at time of arrival. 2 weeks minimum booking required.
- 3 Unilodge: Two weeks minimum booking required. Payment to ILSC must be made in advance. No BOND required. Credit card details and photo ID must be provided on check in. \$50 non-refundable cleaning charge is required per
- 4 Student One: Four weeks minimum booking required. Payment to ILSC must be made in advance. No BOND required. Weekly rates only. Minimum age at time of arrive is 17. A \$65 non-refundable cleaning charge is required per booking.

For all accommodation options, availability can be confirmed after ILSC receives visa, flight details, accommodation application/agreement and payment.

#### **HOMESTAY FEES\*** (IF APPLICABLE)

ROOM TYPE	BRISBANE	SYDNEY	MELBOURNE
Homestay (Half board—no lunch) 18+ yrs	\$266/week (\$38/night)	\$301/week (\$43/night)	\$301/week (\$43/night)
Homestay (Half board—no lunch) Under 18yrs	\$308/week (\$44/night)	\$336/week (\$48/night)	\$343/week (\$49/night)

#### **RESIDENCES\*\*\***

#### SYDNEY ACCOMMODATIONS

#### 2STAY1

ROOM TYPE	PER WEEK, PER PERSON
Single	\$375
Twin (per person)	\$265

#### LINK2<sup>2</sup>

ROOM TYPE	PER WEEK, PER PERSON
Single	\$394
Twin (per person)	\$309

#### **BRISBANE ACCOMMODATIONS**

#### UNILODGE<sup>3</sup>

ROOM TYPE	PER WEEK, PER PERSON
Private room (river front)	\$420
Private room (non-river front)	\$400
Twin share room (river front)	\$290
Twin share room (non-river front)	\$280
Triple share	\$210

#### STUDENT ONE4

ROOM TYPE	PER WEEK, PER PERSON
Studio bunk (per person)	\$239
Studio twin (per person)	\$299
Standard room in 5 bedroom apartment (single room)	\$329

#### **MELBOURNE ACCOMMODATIONS**

#### COZZYSTAY SHARED ACCOMMODATION<sup>1</sup>

ROOM TYPE	PER WEEK, PER PERSON
Single room with shared bathroom	\$375
Twin room with shared bathroom	\$230
Triple room with shared bathroom	\$210

## **NEW DELHI**

## **2018 PRICELIST**

Fees valid for registrations received between Nov 1, 2017 and October 31, 2018, for start dates after Jan 1, 2018.

The availability of programs is subject to student enrollment. All fees are in US dollars.

#### **REGISTRATION & ASSESSMEMT FEE**

\$25 (non-refundable)

#### **MATERIALS FEE**

\$25

#### SPEED POST CHARGES

\$45

Registration and material fees apply to all core and specialty programs unless specified otherwise. Service tax included in fees.

#### **ACCOMMODATION PLACEMENT FEE**

\$25 (non-refundable)

#### **OPTIONAL EXTRAS**

#### **AIRPORT TRANSFER**

\$30 (one-way) \$45 (two-way)

## WIRELESS INTERNET USB CARD WITH AC ADAPTER

\$10/week\*

TAXI SERVICE (DEPENDING ON DISTANCE TRAVELLED)

\$35/day (8 hours)

#### TUITION FEES\*\* PER WEEK (1 LESSON=50 MINUTES)

English (all schedules available); French or Hindi (Part-Time AM schedule, only)

	1+ weeks
Full-Time Intensive (30 lessons/wk)	\$165
Full-Time (24 lessons/wk)	\$140
Part-Time AM (17 lessons/wk)	\$105
Part-Time PM (13 lessons/wk)	\$85

#### TUTORING PROGRAM FEES (MIN REGISTRATION: 8HRS/WK)

Tutoring available includes English, French, Hindi Communication; Business English, Exam Preparation.

Tutoring-Private: \$20/hour per person

Tutoring-Mini-group (2-3 people): \$15/ hour per person

2 week Early Morning Tutoring Package—4 days / 5 hours per week: \$170 4 week Early Morning Tutoring Package—4 days / 5 hours per week: \$320

#### **SPECIALTY PROGRAMS**

SPECIALTY PROGRAM	LENGTH OF PROGRAM	START DATES	COST
Social Volunteer Internship Program	Minimum 4 weeks Full-Time Intensive study + 4 weeks internship	Session start dates	Full-Time Intensive tuition fee + placement service fee \$200
Yoga Packages	2 weeks, or 4 weeks 4 days / 5 hours practice per week	Year round	Package price: 2 weeks \$210; 4 weeks \$400
French Communication Courses	Flexible (Courses are offered in the AM timeslot only. For longer daily study schedule, add tutoring)	Session start dates	Part-Time AM tuition fees
Hindi Communication Courses	Flexible (Courses are offered in the AM timeslot only. For longer daily study schedule, add tutoring)	Session start dates	Part-Time AM tuition fees
Indian University Application Service	Concurrent with & depending on study length	Session start dates	\$200

#### GUIDED TOURS OF INDIA (2 STUDENTS MINIMUM REQUIRED; START DATES CONFIRMED APPROXIMATELY ONE MONTH IN ADVANCE)

Trips range from 1-day to 7 days, and range in price from \$40 - \$550. Available options vary according to season.

Pre-set options include: Taj Mahal, Vrindavan, Village Trip, Alwar City + Bhangarh Fort, Rishikesh, Himalaya: Manali, Himalaya: McCloud Ganj and Dharamshala, Amritsar, Jim Corbett National Park, Rajasthan + Desert Safari. Customized itineraries also available for Ladakh, Goa, Mumbai, Kerala and large groups available upon request. Please contact: inquiry@ilsc.in

#### **ACCOMMODATION FEES**

OPTIONS	PER PERSON
Homestay—Half board single	\$245/week (\$35/night)
Student Apartment: Single room with private bathroom and shared kitchen	\$210/week (\$30/night)
Student Apartment: Twin room with shared bathroom*** and shared kitchen	\$168/week, person (\$24/night)
Student Apartment: Dorm with shared bathroom*** and shared kitchen	\$112/week, person (\$16/night)

<sup>\*</sup> Requires refundable deposit of USD20 or INR2000

<sup>\*\*</sup> Other schedule types, such as Early Morning, Evening and Weekend Group classes may also be available. Please inquire further at: inquiry@ilsc.in

<sup>\*\*\*</sup> Shared rooms/bathrooms are all-male or all-female, but floor may be mixed. In ILSC apartments, we request a small damage deposit of USD50 or INR3000 upon receipt of keys, which is fully refundable at end of stay.





# ILSC LANGUAGE SCHOOLS APPLICATION FORM 2018

VANCOUVER | TORONTO | MONTRÉAL | SAN FRANCISCO | NEW YORK NEW DELHI | BRISBANE | SYDNEY | MELBOURNE

## **2018 APPLICATION FOR ADMISSION**

VANCOUVER VAN | TORONTO TO | MONTRÉAL MTL | SAN FRANCISCO SF | NEW YORK NY | BRISBANE BNE | SYDNEY SYD | MELBOURNE MEL | NEW DELHI ND



Students must fill in and submit pages 1 and 2 to their chosen ILSC location.

STUDENT INFORM	ATION	ILSC LANGUAGE SCHOOLS ST	<b>TUDY INFORMATION</b> Please choose y	our study location and schedule.	
☐ Male ☐ Female START DATE (MM/DD/YY) WEEKS OF STUDY STUDENT NUMBER (ILSC us			STUDENT NUMBER (ILSC use only)		
First name		CANADA □ VANCOUVER (VAN) □ TOF	RONTO (TO)	réal only, indicate: 🗆 <b>ENGLISH</b> [	FRENCH
Middle name(s)		□ Full-Time Intensive (30 lessons/week) □ Full-Time (24 lessons/week) □ Part-Time AM (17 lessons/week) □ Part-Time PM (13 lessons/week) □ Toronto Evening Full-Time (19 lessons/week) □ Toronto Single Evening Course (9.5 lessons/week)			
Last name		USA ☐ SAN FRANCISCO (SF) ☐ NEW YORK (NY)			
Birthdate (MM/DD/YY)		☐ Full-Time Intensive (28 lessons/week) ☐ Full-Time Plus (22 lessons/week) — Please indicate: ☐ AM ☐ PM ☐ Full-Time (20 lessons/week) ☐ Part-Time PM (18 lessons/week) ☐ Single course —Please write course number(s):			(20 lessons/week)
First language		AUSTRALIA   BRISBANE* (BNE)   SYDNEY* (SYD)   MELBOURNE* (MEL)			
Nationality		Daytime □ Full-Time Intensive (33 lessons/week) □ Full-Time Morning (24 lessons/week) □ Full-Time Afternoon (24 lessons/week)  Nighttime □ Full-Time Evening (24 lessons/week)			
Agency referral (if applicab	ole)	INDIA	□ ENGLISH □ FRENCH □ HINDI		
Passport number	Expiry date	English schedules: ☐ Full-Time Intensive ( French & Hindi schedules: ☐ Part-Time AM	30 lessons/week) ☐ Full-Time (24 lessons/week) (17 lessons/week)	ek) □ Part-Time AM (17 lessons/w	veek) Part-Time PM (13 lessons/week)
	of study ☐ Student ☐ Visitor	*English Language Programs for Internation	al Students (Beginner to Advanced) (1–56 weeks	) CRICOS code: 060152J	
☐ Working Holiday (Canad ☐ Other (please specify)	da and Australia only)	SPECIALTY LANGUAGE PROGRAMS			
USA Only:		Cambridge Mastery CAE □ VAN □ TO □	⊐MTL	Leader in Training Program*	□SF
	ply for a student visa?	Cambridge Mastery FCE □ VAN □ TO □	□MTL □BNE □SYD □MEL	Medical English Diploma / Certificates □ VAN	
Do you need it be Express Mailed (courier \$95) ☐ Yes ☐ No If you already have a valid student visa and are transferring to ILSC from another school, write the name of your current institution:		Yoga Packages □ ND Please indicate □	] 2 wks   □ 4 wks	Ranchstay Program* □ VAN	
		Executive Business English Certificates / Di	ploma □SF □NY	TESL for Young Learners (TES	SL–YL) □BNE □SYD □MEL
		India Guided Tours □ ND Indicate tour na	ime(s)	TOEFL Mastery Program with iBT 70+ Guarantee ☐ SF ☐ NY	
Address Street		IELTS Mastery □ BNE □ SYD □ MEL		University Pathway* ☐ VAN [	□TO □MTL □SF □NY □BNE □SYD □MEL
City	State/Province	IELTS Mastery: 6.5 □ VAN □ TO □ MTL	□SF □NY	Volunteer Experience Program	m* □VAN □TO □MTL □SF □NY
Country	Postal Code	ILSC English Study + GRE / GMAT Program of Please indicate which test prepation program.	· · · · · · · · · · · · · · · · · · ·	Volunteer Internship Program  ☐ BNE ☐ SYD ☐ MEL ☐ N	n* / Social Volunteer Internship Program in New Delhi* ND
Telephone number		PROLA # (if available)			
Mobile number		*Please submit additional program-specific	application form.		
Email		JUNIOR PROGRAMS			
Emergency contact name		ESL-High School Bridge Program □ VAN □ TO - Choose your schedule □ Full-Time Intensive □ Full-Time			
Emergency contact teleph	one	Do you plan to attend a Canadian high-school after your Bridge program? 🗆 Yes 🗀 No - Name of school, if known			
		For Junior Camp Programs (including programs held at ILSC Campuses, Residential Campuses, and Family programs), please fill out the Junior Program Application Form.			
Do you have any physical or mental medical conditions we should be aware of? ☐ Yes ☐ No If yes, please specify		TUTORING Confirm availability with ILSC before applying)			
Do you wish to purchase medical insurance through ILSC*		General English □VAN □TO □MTL □SF □NY □BNE □SYD □MEL □ND <b>Please indicate</b> □Private □Semi-private			
☐ Yes ☐ No		Specialty English □VAN □TO □MTL □ND <b>Please indicate</b> □ Private □ Semi-private			
, ,,,,	program at Greystone College or ILSC	Executive Business English (Private) ☐ VAN	N DTO DMTL DSF DNY	Executive Business English (S	small group) □VAN □TO □MTL
Business College?		French ☐ MTL Please choose ☐ General	al French □ Executive French □ Specialty Fre	ench <b>Please indicate</b> $\square$ Private	☐ Small group
	oplication form for your chosen college	Early Morning Tutoring Package □ ND I	Please indicate □ 2 wks □ 4 wks	Hindi or General French Tutor	ring □ ND <b>Please indicate</b> □ Hindi □ French
*Medical insurance is available through ILSC for Canada, USA, and Australia locations only		Tutoring start date (MM/DD/YY)	Weeks of tutoring	Hours per v	week (if applicable)

#### **ACCOMMODATION** (If applicable)

HOMESTAY OPTIONS	ALTERNATIVE ACCOMMODATION OPTIONS	
Homestay—Full board (3 meals per day) □ VAN □ TO □ MTL	Alternative accommodations vary by location, but may include student residences, hostels, hotels, shared	
Homestay—Half board (2 meals per day - no lunch)  □VAN □TO □MTL □SF  □NY (Inside Manhattan) □NY (Outside Manhattan)  □BNE □SYD □MEL □ND	apartments, and more.  ILSC will contact you to confirm availability.  VAN TO MTL SF NY BNE SYD  MEL* ND	
Homestay—Breakfast only (Available for 18 years and older)  □ SF □ NY (Inside Manhattan) □ NY (Outside Manhattan)	Accommodation name:	
Roomstay (No meals)	Room type or location:	
ARRIVAL INFORMATION		
Check-in date (MM/DD/YY)	Check-out date (MM/DD/YY)	
Airline and flight number		
Airport transfer □ Pick-up only □ Pick-up and drop-off □ None  For Brisbane, indicate Airport location: □ Brisbane □ Gold Coast  For New York, indicate Airport location: □ Newark □ JFK  For Melbourne, pick-up / drop-off is only available at Melbourne's Tullamarine Airport (MEL)		
ACCOMMODATION PREFERENCES		
Are you comfortable with children between the ages of \$\square\$ 12 years and under \$\square\$ 13 years and over \$\square\$ No children		
Are you comfortable with pets in the home?		
Are you comfortable with other students in the home?		
Do you require a special diet (For example, no pork, no fish, no red meat, no eggs, etc.)? ☐ Yes ☐ No If yes, specify		
Do you have any allergies? ☐ Yes ☐ No If yes, please specify	What languages do you speak?	
Do you take daily medication? ☐ Yes ☐ No If yes, please specify	(ILSC-Montréal only) Do you want your homestay family to speak □ English □ French	
Do you have medical insurance? ☐ Yes ☐ No (ILSC–New Delhi only) Do you want your homestay for the speak ☐ English ☐ Hindi		
Do you smoke? ☐ Yes (Most families do not allow smoking indoors) ☐ No		
Interests and other comments		

Accommodation requests are not guaranteed, but the staff at ILSC will do their best to accommodate. It is recommended that students who request airport reception arrive and depart on the weekend. Alternative Accommodation is based on availability and not guaranteed. Neither ILSC nor the Homestay family or Residence can be held responsible for the loss or theft of personal belongings. Although the chance of a loss due to theft is extremely small, we advise students to obtain adequate insurance coverage in their home countries for all personal belongings that they bring with them.

#### STUDENT CONTRACT STUDENT AGREEMENT AND HEALTH DECLARATION

I declare that the information I have given on my application to study at ILSC is correct and accurate. I declare that I am in possession of sufficient funds to finance my full term of study at ILSC. I have read and understood all of ILSC's policies, including the dispute resolution policy, and the cancellation and refund policies, as they apply to my chosen study location (refer to: Page 6-7 for The ILSC Education Group Inc. (ILSC-Vancouver, ILSC-Toronto and ILSC-Montréal) Policies; Page 10 for ILSC (San Francisco) LLC., and ILSC (New York) LLC.; Page 13 for ILSC (Brisbane) Pty Ltd. (Trading as ILSC-Brisbane, ILSC-Sydney & ILSC-Melbourne); and Page 14 for ILSC (New York) and agree to abide by any decisions of the school's management regarding the enforcement thereof. I agree that ILSC may provide my educational records or information to my parents (if a minor) sponsoring agency or any other educational institution to which I apply. I acknowledge and accept that during the course of my study at ILSC or during activity programs, I may be photographed, videotaped or audio taped and I hereby grant ILSC unrestricted and non-expiring permission and all rights to use or license such media for any advertising or promotional purposes that ILSC may deem appropriate, without any compensation whatsoever.

I declare that I will disclose to ILSC any contagious medical condition that I might contract prior to or during my stay at ILSC and I agree to disclose any pre-existing medical or health condition that may require ongoing or intermittent medical attention or that may affect my ability to fully participate in either classroom or activity programs. I hereby authorize any doctor, EHS or medical facility to provide treatment to me if I am injured or ill whether or not I am able to provide consent. I agree and acknowledge that ILSC may collect personal information including medical information as a result of this application and/or my time at ILSC and acknowledge that this information will only be used in the course of the provision of educational, ancillary and medical services either directly or indirectly and for no other purposes.

**AUSTRALIA LOCATIONS ONLY:** I understand that Information is collected on this form and during my enrollment in order to meet ILSC's obligations under the ESOS Act and the National Code 2007; to ensure my compliance with the conditions of my visa and my obligations under Australian immigration laws generally. The authority to collect this information is contained in the Education Services for Overseas Students Act 2000, the Education Services for Overseas Students Regulations 2001 and the National Code of Practice for Registration Authorities and Providers of Education and Training to Overseas Students 2007. I understand that information collected about me on this form and during my enrollment can be provided, in certain circumstances, to the Australian Government and designated authorities and, if relevant, the Tuition Protection Service. In other instances information collected on this form or during my enrollment can be disclosed without my consent where authorised or required by law.

**CANADA LOCATIONS ONLY:** I understand that The ILSC Education Group Inc. (ILSC-Toronto, ILSC-Vancouver, and ILSC-Montréal) are required to share enrollment and reporting information with Immigration, Refugees and Citizenship Canada (IRCC) as necessary for the purposes of the International Student Program (ISP), and consent to my information being shared with the IRCC, and the Provincial Ministerial bodies designated to oversee the ISP program in British Columbia, Ontario, and Quebec.

I agree to save and hold harmless, ILSC, its agents, employees, homestay families and assigns for any loss, damage or injury which may occur to me or my property and hereby permanently waive all claims for loss, damage or injury resulting or arising from my term of attendance at ILSC. I agree as well that the violation of any of the above conditions or if any of the information provided in this application is discovered to be false or misleading, I may be dismissed from ILSC without notice or recourse.

- I have read, understood and agree to be bound by the terms and conditions as stated in this student contract.
- I understand that my information may be shared as outlined in this application form.
- I have read the cancellation, grievances and refund policies specific to my chosen location of study and agree to abide by these terms.
- · I agree that on acceptance of enrollment by ILSC, the application form will become a contract of enrollment.
- I understand that I could be expelled under the English Only Policy.
- (Australia locations only) I have visited the site www.studyinaustralia.gov.au/en to check the cost of living.
- (Australia locations only) I have visited the website at www.ilsc.com and viewed the policies and procedures section and understand my rights and obligations.
- I consent to receiving electronic messages from ILSC Education Group and its affiliates containing news, updates, and promotions, and I understand that I can withdraw my consent at any time.

Student name (print)	Date (MM/DD/YY)
Student signature	
Parent signature (if student is underage*)	
LSC authorized signature	Date (MM/DD/YY)

 $<sup>{\</sup>bf *Please \ note \ airport \ pick-up \ is \ mandatory \ for \ students \ who \ choose \ ILSC-Melbourne's \ CozzyStay \ Shared \ Accommodation \ option.}$ 

<sup>\*</sup>Age of Majority is 18 in Toronto, Montréal, San Francisco, New York, Brisbane, Sydney, Melbourne and New Delhi, and 19 in Vancouver. For students younger than the Age of Majority, the student contract must also be signed by a parent or legal guardian.

## **PAYMENT INFORMATION**

#### **CANADA**

Payment can be made by credit card, cheque, money order, or bank transfer. We accept Visa or Mastercard. For credit card payments, a credit card authorization form will be provided with your invoice. Please send all forms and payment in full, directly to the school you will be attending.

#### ILSC-VANCOUVER DLI: 019275396842

555 Richards St., Vancouver, BC, V6B 2Z5 Canada

BANK TRANSFER DETAILS		MONEY ORDERS & CHEQUES
Transfer Canadian funds to: BMO Bank of Montréal	Transfer US funds to: Wells Fargo Bank	Funds must be drawn on a Canadian or US* bank, payable to ILSC Education Group c/o
595 Burrard St. Vancouver, BC V7X 1L7 Canada	SWIFT code PNBPUS 3NNYC ABA: 026 0050 92 For further credit to:	ILSC Vancouver, and mailed to:
Account: 1251400	BMO Bank of Montréal	THE ILSC EDUCATION GROUP C/O
Institution: 001	595 Burrard St, Vancouver, BC V7X 1L7 Canada	ILSC VANCOUVER
Transit: 08120	Account: 4680819 Institution: 001	555 Richards St., Vancouver, BC
Swift code: BOFMCAM2	Transit: 00040 SWIFT code: BOFMCAM2	V6B 2Z5 Canada

#### **ILSC-TORONTO** DLI: 019375697742

443 University Ave., 3rd Floor, Toronto, ON M5G 2H6 Canada

BANK TRANSFER DETAILS		MONEY ORDERS & CHEQUES
Transfer Canadian funds to:	Transfer US funds to:	Funds must be drawn on a Canadian or US*
BMO Bank of Montréal	Wells Fargo Bank	bank, payable to ILSC Education Group c/o
595 Burrard St. Vancouver, BC	SWIFT code PNBPUS 3NNYC ABA: 026 0050 92	ILSC Toronto, and mailed to:
V7X 1L7 Canada	For further credit to:	
Account: 1833324	BMO Bank of Montréal	THE ILSC EDUCATION GROUP
Institution: 001	595 Burrard St, Vancouver, BC V7X 1L7 Canada	C/O ILSC TORONTO
Transit: 00040	Account: 4784491 Institution: 001	443 University Ave.,
SWIFT code: BOFMCAM2	Transit: 00040 SWIFT code: BOFMCAM2	Toronto, ON M5G 2H6 Canada

#### ILSC-MONTRÉAL DLI: 019359201512\*\*

410 Rue St-Nicolas, Suite 300 Montréal, QC H2Y 2P5 Canada

BANK TRANSFER DETAILS		MONEY ORDERS & CHEQUES
Transfer Canadian funds to: BMO Bank of Montréal	Transfer US funds to: Wells Fargo Bank	Funds must be drawn on a Canadian or US* bank, payable to ILSC Education Group c/o
		ILSC Montréal, and mailed to:
V7X 1L7 Canada Account: 1834300	For further credit to: BMO Bank of Montréal	THE ILSC EDUCATION GROUP
Institution: 001	595 Burrard St, Vancouver, BC V7X 1L7 Canada	C/O ILSC MONTRÉAL
Transit: 00040	Account: 4789225 Institution: 001	410 Rue St-Nicolas, Suite 300
SWIFT code: BOFMCAM2	Transit: 00040 SWIFT code: BOFMCAM2	Montréal, QC H2Y 2P5 Canada

<sup>\*</sup>Our Canadian schools accept US funds drawn on a US account; please check the current USD/CAD exchange rate to calculate the correct amount of USD to pay.

#### **AUSTRALIA**

Payment can be made by credit card, cheque, money order, or bank transfer. Please send your application form(s) to the school you will attend, by email or mail. Submit payment according to one of the methods below.

LOCATION	BANK TRANSFER DETAILS		MONEY ORDERS & CHEQUES
ILSC-BRISBANE Level 1, 232 Adelaide St. Brisbane, QLD 4000 Australia CRICOS CODE: 02137M ILSC-SYDNEY Level 7, 540 George St. Sydney, NSW 2000 Australia CRICOS CODE: 02137M	STUDENT VISAS Transfer Australian funds to: National Australia Bank Capital Office Branch, Ground Floor, 308-322 Queen Street, Brisbane QLD 4000 Australia SWIFT code: NATAAU3304B Account name: ILSC-Australia	SWIFT code: NATAAU3304B Account name: ILSC-Australia	Funds must be drawn on an Australian bank, payable to ILSC-Australia, and mailed to ILSC-Brisbane IMPORTANT: Please indicate the applicant name and, if you have it, the learner number in the comments section of your bank transfer so that ILSC can connect the payment to your application.
ILSC-MELBOURNE	BSB: 084004 Account: 48-910-1113	BSB: 084004 Account: 47-919-1485	CREDIT CARD PAYMENTS
Level 7, 120 Spencer St. Melbourne, VIC 3000 Australia CRICOS CODE: 02137M	IMPORTANT: Please indicate the applicant name and, if you have it, the learner number in the comments section of your bank transfer so that ILSC can connect the payment to your application.	IMPORTANT: Please indicate the applicant name and, if you have it, the learner number in the comments section of your bank transfer so that ILSC can connect the payment to your application.	We accept Visa or Mastercard. For credit card payments, a credit card authorization form will be provided with your invoice. A surcharge of 2.65% will be applicable to all credit card payments.

#### USA

Payment can be made by credit card, cheque, money order, or bank transfer. We accept Visa or Mastercard. For credit card payments, a credit card authorization form will be provided with your invoice. Please send all forms with payment in full, directly to the school you will be attending.

LOCATION	BANK TRANSFER DETAILS		MONEY ORDERS & CHEQUES
ILSC-SAN FRANCISCO One Embarcadero Center, Lobby 1, San Francisco, CA 94111-3607 USA	Transfer US funds to: Wells Fargo Bank N.A. 420 Montgomery St., San Francisco CA 94104 USA	Account: 5053896931 Beneficiary Name: ILSC-San Francisco Routing transit: 121000248 ABA: 121000248 Swift code: WFBIUS6S	Funds must be drawn on a US bank, payable to ILSC (San Francisco) LLC, and mailed to ILSC–San Francisco
ILSC-NEW YORK 109 Nassau St., New York, NY 10038 USA	Transfer US funds to: JPMorgan Chase Bank 214 Broadway, New York, NY, 10038 USA	Account: 870877516 Beneficiary name: ILSC-New York Routing transit: 021000021 ABA: 021000021 Swift code: CHASUSU2	Funds must be drawn on a US bank, payable to ILSC (New York) LLC, and mailed to ILSC–New York

#### INDIA

Payment can be made by international money order, bank transfer or by credit card online (banking surcharges may apply). Contact inquiry@ilsc.in for details. Send all forms with payment in full, directly to the school.

#### ILSC INDIA PVT. LTD.

B-17 Shivalik, GF, Gitanjali Road, Malviya Nagar, New Delhi 110017 India

BANK TRANSFER DETAILS	MONEY ORDERS & CHEQUES	CREDIT CARD
Transfer US funds to:  ILSC India Pvt. Ltd.:  HDFC Bank Ltd C-5/32, Safdarjung Development Area (SDA) New Delhi 110016 India	Make payable to ILSC India Private Limited and mail to ILSC–New Delhi	Credit card payments can be made online using our secure online payment service:
Purpose of remittance: tuition fees Account: 00322560001633 Swift code: HDFCINBBXXX		https://secure2.ilsc.com/forms/ payment/india

<sup>\*\*</sup>ILSC-Montréal has a framework affiliation agreement with CEGEP de la Gaspésie et des Îles, and shares the same DLI number. You will be issued a joint Letter of Acceptance including the logos of both schools.

### ILSC CANADA POLICIES

#### **ADMISSIONS POLICY**

To be admitted to ILSC, prospective students must submit a valid copy of international ID (such as a passport or Driver's License) along with a signed copy of this application form (as noted on page 1, a parent/guardian must also sign if the student is a minor).

ILSC has monthly session start dates. Students can also commence their studies on any Monday during most of the year.

Minimum age for general studies and most specialty programs is 16\* at the commencement

\*For ILSC's Junior programs, students must be between 10-17 years old, and a different set of policies and procedures applies—please refer to the Junior Program application form to see the applicable junior program policies and student contract.

#### **DISPUTE RESOLUTION POLICY**

ILSC encourages an open dialogue between all students and school staff. In the event of a dispute between ILSC and a student, the following dispute resolution policy shall be followed.

Step 1: An open dialogue between the student and their Program Director shall take place in the hope of finding a quick and mutually acceptable solution to the dispute.

Step 2: In the event that Step 1 is not successful, a meeting shall be convened between the student and the Academic Director of the school in the hope of finding a mutually acceptable solution to the dispute. (This will take place within 1 week after the unsuccessful attempt outlined in step #1)

Step 3: If Step 2 proves to be unsuccessful, the student shall submit their complaint in writing, and the Director shall respond in writing, outlining solutions to the dispute. (This will take place within 2 work days of receiving the letter)

Step 4: If the dispute remains unresolved after Step 3, the student may choose to ask for mediation. The cost will be split between ILSC and the student. The mediator must be impartial and mediation shall take place at the earliest date possible once a mediator has been identified.

Step 5: If the dispute remains unresolved after Step 4. ILSC students may file their complaint with the Private Training Institutions Branch (PTIB) of BC for Vancouver campus students, or Languages Canada for Toronto or Montreal students.

#### ATTENDANCE AND LATENESS POLICY

Students are expected to attend class regularly. They must attend 80% of their classes each session as part of the requirement to receive a credit for each course taken. If a student is absent for more than 20% of the overall study period, the official ILSC certificate will not be given.

All students are expected to be on time to classes.

Attendance, punctuality and participation are important parts of learning.

- · Students who come to class every day learn more English.
- Students who come to class on time don't miss important parts of the lesson.
- · Students who come to class on time join with the other students and the teacher in getting the class off to a good start.

Penalties will apply to those who arrive late:

- If a student arrives between 1 and 15 minutes late for class, 15 minutes will be deducted.
- · If a student arrives later than 15 minutes after the class start time, the student may either be allowed to enter the class quietly or asked to return after the break. 90 minutes will be deducted.
- · If a student leaves or arrives at the break, 90 minutes will be deducted.
- If a student develops a habit of being late or skipping classes, he/she may be referred for
- · Students who arrive late are expected to catch up on what they missed. If a student requires additional information to catch up, he/she should request it from the teacher at an appropriate, non-intrusive time.
- · Continual problems with attendance and lateness may result in dismissal. See the Dismissal Policy.

#### CANCELLATION & REFUND POLICY—ILSC-VANCOUVER

- 1. If the institution receives tuition from the student, or a person on behalf of the student, the institution will refund the student, or the person who paid on behalf of the student, the tuition that was paid in relation to the program in which the student is enrolled if:
  - a. the institution receives a notice of withdrawal from the student no later than seven days after the effective contract date and before the contract start date;
- b. the student, or the student's parent or legal guardian, signs the student enrolment contract seven days or less before the contract start date and the institution receives a notice of withdrawal from the student between the date the student, or the student's parent or legal guardian, signed the student enrolment contract and the contract start date; or
- c. the student does not attend a work experience component and the institution does not provide all of the hours of instruction of the work experience component within 30 days of the contract end date.
- 2. The institution will refund the tuition for the program and all related fees paid by the student or a person on behalf of the student enrolled in the program if the student is enrolled in the program without having met the admission requirements and did not misrepresent his or her knowledge or skills when applying for admission.
- 3. If a student does not attend any of the first 30% of the hours of instruction to be provided during the contract term, the institution may retain up to 50% of the tuition paid under the student enrolment contract unless the program is provided solely through distance education.
- 4. Unless the program is provided solely through distance education, if the institution receives a notice of withdrawal from a student:
  - a. more than seven days after the effective contract date and
    - at least 30 days before the contract start date, the institution may retain up to 10% of the tuition due under the student enrolment contract, to a maximum of \$1,000.
    - ii. less than 30 days before the contract start date, the institution may retain up to 20% of the tuition due under the student enrolment contract, to a maximum of \$1,300.
  - h after the contract start date
  - i. but before 11% of the hours of instruction to be provided during the contract term have been provided, the institution may retain up to 30% of the tuition due under the student enrolment contract
  - ii. and after 10% but before 30% of the hours of instruction to be provided during the contract term have been provided, the institution may retain up to 50% of the tuition due under the student enrolment contract.
- 5. Unless the program is provided solely through distance education, if the institution provides a notice of dismissal to a student and the date the institution delivers the notice to the student is:
- a. before 11% of the hours of instruction to be provided during the contract term have been provided, the institution may retain up to 30% of the tuition due under the student enrolment contract.
- b. after 10% but before 30% of the hours of instruction to be provided during the contract term have been provided, the institution may retain up to 50% of the tuition due under the student enrolment contract.
- 6. If the institution provides the program solely through distance education and the institution receives a student's notice of withdrawal or the institution delivers a notice of dismissal to the student and:
  - a. the student has completed and received an evaluation of his or her performance for at least 30% of the hours of instruction to be provided during the contract term, the institution may retain up to 30% of the tuition due under the student enrolment contract, or
  - b. the student has completed and received an evaluation of his or her performance for more than 30% but less than 50% of the program, the institution may retain up to 50% of the tuition due under the student enrolment contract.
- 7. The institution will refund fees charged for course materials paid for but not received if the student provides a notice of withdrawal to the institution or the institution provides a notice of dismissal to the student.
- 8. Refunds required under this policy will be paid to the student, or a person who paid the tuition or fees on behalf of the student, within 30 days:
- a. of the date the institution receives a student's notice of withdrawal,
- b. of the date the institution provides a notice of dismissal to the student,
- c. of the date that the registrar provides notice to the institution that the institution is not complying with section 1(c) or 2 of this policy, or
- d. after the first 30% of the hours of instruction if section 3 of this policy applies.
- 9. If an international student delivers a copy of a refusal of a study permit to the institution, sections 1(a), 1(b), 4, 7, and 8 of this policy apply as if the copy of the refusal were a notice of withdrawal, unless:
  - a. the international student requests an additional letter of acceptance for the same program that was the subject of the refusal of a study permit, or
  - b. the program is provided solely through distance education.

#### CANCELLATION & REFUND POLICY-ILSC-TORONTO & ILSC-MONTREAL

- 1. A student may be entitled to a refund of tuition fees in the event that:
  - a. The student provides written notice to ILSC that he or she is withdrawing from the program; OR
  - b. ILSC provides written notice to the student advising that the student has been dismissed from the program.
- 2. The written notice of withdrawal or dismissal may be delivered in any manner provided that a receipt or other verification is available that indicates the date on which the notice is delivered.
- 3. The notice of withdrawal or dismissal is deemed to be effective from the date it is delivered.
- 4. The refund to which a student is entitled is calculated on the total tuition fees due under the contract. Where total tuition fees have not yet been collected, ILSC is not responsible for refunding more than has been collected to date and a student may be required to make up for monies due under the contract.
- 5. If ILSC has received fees in excess of the amount it is entitled to under the student contract, the excess amount must be refunded.
- 6. If your study permit or visa is denied, ILSC will retain the registration fee of \$200 and, if applicable, the \$220 accommodation registration fee.
- 7. Refund policy for students:
  - a. Refunds before the program of study begins:
    - i. If written notice of withdrawal is received by ILSC within 7 days after the contract is made, and before the commencement of the period of instruction specified in the contract. ILSC may retain 5% of the total tuition and fees due under the contract to a maximum of \$250.
    - ii. If written notice of withdrawal is received by ILSC 30 days or more before the commencement of the period of instruction specified in the contract and more than 7 days after the contract was made, ILSC may retain 10% of total tuition only due under the contract to a maximum of \$1000.
    - iii. Subject to Section 7 (a) (i) above, if written notice of withdrawal is received by ILSC less than 30 days before the commencement of the period of instruction specified in the contract, and more than 7 days after the contract was made, ILSC may retain 20% of the total tuition only, due under the contract to a maximum of \$1300.
  - b. Refunds after the program of study starts:
    - i. If written notice of withdrawal is received by ILSC or a student is dismissed before 10% of the period of instruction specified in the contract has elapsed, ILSC may retain 30% of the tuition due under the contract.
    - ii. If written notice of withdrawal is received by ILSC, or a student is dismissed after 10% and before 30% of the period of instruction specified in the contract has elapsed, ILSC may retain 50% of the tuition due under the contract.
  - iii. If a student withdraws or is dismissed after 30% of the period of instruction specified in the contract has elapsed, no refund is required.
- 8. Where a student did not meet ILSC's specific minimum requirements for admission through no misrepresentation or fault of their own, ILSC must refund all tuition and fees paid under the contract, less the applicable non-refundable student application or registration fee.
- 9. Where a student withdraws or is dismissed from their program, they are entitled to 100% refund of any as-yet to be received consumables that have been pre-paid.
- 10. Where a student withdraws or is dismissed from their program after receiving technical equipment from ILSC free of charge:
  - a. The student must return the equipment unopened or as issued within 14 calendar days;
  - b. If the student fails to return the equipment as set out above, ILSC may deduct the reasonable cost of the equipment from any amount to be refunded to the student.
- 11. Refunds owed to students must be paid within 30 days of ILSC receiving written notification of withdrawal and all required supporting documentation, or within 30 days of an institution's written notice of dismissal.
- 12. Where the delivery of the program of study is through home study or distance education. refunds must be based on the percent of the program of study completed at the rates as set out in Section 7 above.
- 13. Change of schedules is considered the same as cancellation. i.e. for a schedule change of Full-Time Intensive (30 lessons/week) to Full-Time (24 lessons/week), you will have to cancel the whole program and re-apply for the Full-Time program.

### **ILSC CANADA POLICIES**

#### PROGRAM DELIVERY

The ILSC Education Group Inc. (ILSC-Vancouver, ILSC-Toronto, and ILSC-Montréal) offers programs and courses that are primarily delivered through classroom instruction. Some programs include additional activity components that may take place outside of the classroom.

#### **ENGLISH/FRENCH ONLY POLICY**

In order to protect the English or French\* speaking environment, we have an English or French\* Only Policy in the school. This means that whenever you are in the school or participating in school activities, you must speak English or French (whichever language you are studying.)

If you violate the policy, the following rules apply:

- · FIRST OFFENCE-The student will receive a written warning.
- · SECOND OFFENCE—The student will be suspended from school for 1 day.
- THIRD OFFENCE—The student will be suspended from school for 3 days.
- FOURTH OFFENCE—The student will be suspended from school for one week, and a letter will be sent to the agent and/or parents.

After the fourth offence, a student may be dismissed in line with the dismissal policy.

The English Policy is in place to help you and your fellow students get the most out of your language learning experience at ILSC. We expect all students to follow and respect this policy and are sure you will see your language skills improve as a result.

\*French only applies in Montréal only.

#### **ASSESSMENTS AND CERTIFICATES**

Students complete an assessment test on their first day at the school in order to ensure they are placed at the correct level.

Most students will complete one academic level within 8 weeks.

Every study session (4 weeks), teachers provide students with at Student Progress Report (SPR). Students must earn at least 70% on their Student Progress Report to move to the next level. The Student Progress report assesses student performance in class (speaking skills, grammar skills, etc.) and assessment results (tests, homework, quizzes, etc.).

Students will receive a certificate of completion at the end of their studies as long as they have met the attendance requirement. Students will also receive additional certificates for most specialty programs upon successful completion of program requirements.

#### **GRADE AND ASSESSMENT APPEAL POLICY**

In cases where a student wishes to appeal a teacher's assessment, the student can meet with a program director or designate. A review of the student's attendance and academic progress will be done. The final assessments and reports will be reviewed. In cases where there is reason to question the final result, the student may be asked to complete a writing prompt and/or interview. The outcome of the appeal will be explained to the student, and a record kept.

In cases where a student wishes to appeal his initial assessment, the student's placement results will be reviewed by a second academic staff and an explanation of the decision will be provided.

#### POLICY ON DIGNITY AND RESPECT

Canadian Society recognizes differences and diversity. This requires that all people be treated with dignity and respect. As one of the School's explicit goals is to keep developing a humanist, people-caring community, it is school policy to support these principles, and to maintain an environment free from all types of personal discrimination and harassment, or bullying.

All students are assigned to Student Advisors based on their nationality. Students are encouraged to speak with their Student Advisor if they feel unsafe in any way while studying at the school. Teachers are in daily contact with students, and are often the first to recognize if a student is experiencing personal challenges.

Teachers are encouraged to refer students to Program Directors or Student Advisors if they are expressing discontent. Teachers are expected to communicate to Program Directors in cases where students' behavior is viewed as inappropriate or unacceptable. In cases where counselling does not yield positive results, the student may be suspended from further study. In cases where behavior is extremely offensive or hurtful, the student may be dismissed from the school.

#### DISMISSAL POLICY

The Code of Conduct students are expected to follow includes:

- · Attend school in accordance with the attendance policy.
- Speak English in the college in accordance with the English Only Policy.
- · Treat all students and staff with dignity and respect.
- · Refrain from any disruptive or offensive classroom behaviour.
- Follow the Cell Phone / Electronics Policy during class.
- · Complete all assignments and examinations on the scheduled completion dates.
- Refrain from cheating or plagiarising in completing class assignments.
- · Ensure that outstanding tuition fees are paid.
- · Treat school property with respect.
- · Refrain from bringing weapons of any kind (i.e. knives, guns) to school.
- Refrain from bringing any alcohol or any prohibited mood altering substances to the Institution.
- Refrain from making inappropriate remarks concerning another student or staff's ethnicity, race, religion or sexual orientation.
- Any other conduct which is determined to be detrimental or damaging to the other students, staff members or the Institution.

Whenever a student has repeatedly demonstrated unprofessional behavior, against the Code of Conduct, that student will be placed on probation. The student may receive a verbal warning for the first offence; however the incident must be documented and kept in the student file. On the second occurrence, the student receives a letter of probation, where the incident is stated and the conditions of the probation are outlined.

The student will be dismissed from the school when it becomes apparent that there is neither the desire nor the ability of complying with the probation terms. It is necessary to supply the student with a letter and at the same time a statement of charges. In all cases the probation and dismissal must be well documented. This means that under normal circumstances the student must have advance knowledge that dismissal is a real possibility should the student fail to meet the probation terms.

Any of the following, if substantiated, will result in immediate dismissal without a warning letter or probationary period, and police will be summoned, as required:

- Sexual assault.
- Physical assault or other violent acts committed on or off campus against any student.
- Verbal abuse or threats.
- · Vandalism of school property.
- Thef

Concerns related to a student's conduct shall be referred to the Program Directors to process in accordance with this policy.

#### **ACCOMMODATION CANCELLATION AND REFUND POLICY**

#### **Homestay Cancellation before arrival:**

If a student cancels their homestay accommodation, in writing (via email), at least two business days prior to arrival, the student is eligible for the following refunds from ILSC:

- · Any fees paid for the homestay weeks will be refunded; and
- ILSC will retain the non-refundable accommodations registration fee.\*
- \*In the case of a visa refusal, ILSC will refund the accommodations registration fee.

#### Homestay Cancellation after arrival:

If a student wishes to cancel their homestay accommodation after arrival, they must give two weeks' notice to ILSC's accommodations department, in writing, using our accommodation cancellation form. The student is eligible for the following refunds from ILSC:

- If a student follows the two week notice procedure, any fees paid for remaining weeks in the homestay will be refunded after departure from the homestay.
- If a student fails to provide two weeks' cancellation notice, ILSC will deduct two weeks
  of accommodation fees from any fees paid for remaining weeks in the homestay; the
  remaining balance will be refunded.

Please note, ILSC will send homestay family details two weeks prior to arrival. After arrival, students have a 5 night grace period where they may request to change their homestay family.

#### Residence & Alternative Accommodation Cancellation:

Refunds will be applied according to the refund and cancellation policies set by the specific Residence or Alternative Accommodation provider. For full cancellation and refund policies, please visit www.ilsc.com.

## COLLECTION OF PERSONAL INFORMATION AND CONSENT (ILSC-TORONTO)

ILSC-Toronto is designated by the Ontario Ministry of Training, Colleges and Universities (the "Ministry") to host international students under Canada's new International Student Program.

As part of the designation and renewal processes under the International Student Program, the Ministry can conduct a site assessment at any time to verify the information in ILSC-Toronto's application with respect to its educational policies and procedures for all students. As part of any site assessment, the Ministry needs to review a representative sample of student records, such as student contracts, registration forms, records of enrollment, documents pertaining to academic assessment and progress, and other documents contained in the student file. This is to ensure that ILSC-Toronto has implemented educational policies and procedures for both its international and domestic students. As such, the Ministry may need to make copies of student records in order to complete the designation process, which requires student consent to access the personal information you have provided to the school.

ILSC–Toronto is also required to share enrollment information and reporting with Immigration, Refugees and Citizenship Canada (IRCC) as a condition of being a designated institution approved under the International Student Program.

By signing the student contract listed on page 2 of this application form;

- you give consent to the Ministry to collect your personal information from your school and use it for the purposes outlined above; and
- $\bullet$  you consent to share your attendance information with the IRCC for the purposes of the International Student Program.

The Ministry collects and uses this information under the authority of s. 38(2) of the Freedom of Information and Protection of Privacy Act and the Immigration and Refugee Protection Act (Canada) and its Regulations. Questions about the collection, use and disclosure of this information may be addressed to:

#### Manager, Quality and Partnerships Unit

Private Career Colleges Branch Ministry of Training, Colleges and Universities 77 Wellesley Street West P.O. Box 977 Toronto, Ontario M7A 1N3 1-416-314-0500 or ISPTCU@ontario.ca

## **ILSC USA POLICIES**

#### **GENERAL INFORMATION**

**Admission Requirements:** ILSC accepts students 16 years of age and older. Some programs and courses have specific English level requirements.

#### **ILSC Application Checklist:**

☐ Complete and sign the application.

☐ Submit your completed application form to your intended school by e-mail, fax or mail.

☐ Pay registration fee, accommodation registration fee\*, and courier fee\* by one of the payment methods listed above.

If you are applying for an F1 visa and requesting an I-20, please submit the following documents in addition to the above.

☐ Include your financial proof of sufficient funds.

☐ Include a copy of your passport.

After the application is accepted, we will send you the I–20 and Letter of Acceptance, which will give you more information about your next steps.

**Financial Proof:** If you require an I–20 form, you must submit financial proof showing that you have sufficient funds to meet the total tuition of your program plus \$1,300/month for living accommodation, Please provide one of the following forms of proof:

- · A current personal bank statement or letter from your bank.
- A letter of support from your parents/sponsor stating that they will be responsible for your
  expenses during your stay, and a bank statement or letter verifying their financial ability to
  meet your expenses.
- · A letter guaranteeing sufficient funds from a sponsoring, or ILSC-approved organization.
- A scholarship letter from your government.

**Visa:** Please note that as a visitor/tourist, your total hours of study must be less than 18 hours per week. As a visitor/tourist the primary purpose of your stay/visit is traveling, study is considered as a supplemental reason of your stay in the USA. Students who apply for an F1 Student Visa must register for a minimum of 4 weeks and study in a program that is more than 18 hours per weeks such as: Full-Time Intensive, Full-Time Plus.

**Payment of Fees:** Registration fee, accommodation registration fee, and courier fee must be paid at the time of registration. The balance of fees, including full tuition and accommodation fees must be paid prior to your first day at ILSC.

Start Dates: ILSC accepts new students every Monday, year round, except the last Monday of a session. If you start classes on the 2nd or 3rd Monday of a session, you may be placed in an ongoing class.

Your First Day: On your first day at ILSC, please arrive on time, as instructed. You will take the ILSC Placement Test (written and oral test) and choose your classes of interest. While an ILSC academic staff places you in classes that meet your interest and English level, an ILSC counselor will welcome you and provide important information that will help your studies at ILSC and life in the USA. Classes will begin on Tuesday.

**Course Selections:** Each session, ILSC offers a variety of courses to choose from. In the fourth week of each session, students will discuss the courses they want to take in the coming session with their teachers. Students will be placed in the courses of their interest if their English level is appropriate for the courses. In case courses are not available, academic staff will place students in the students' next choices.

**Attendance:** In order to get the maximum benefit from your study at ILSC, you are expected to attend class regularly and on time. You need to attend at least 80% of your classes each session, as part of the requirement to receive a credit for each course taken. You are required to speak with your counselor if you need permission for unavoidable or excessive absences.

**English Only Policy:** In order to encourage the use of English, we have an English Only Policy in the school. This means that whenever you are in the school or participate in the class/school activities, you must speak English.

#### **DISMISSAL POLICY**

If a student's behavior is deemed inappropriate by the school's standards, students will receive counseling. If inappropriate behavior continues after appropriate warnings, students will be expelled (depending on the severity of the situation, students may be expelled immediately without counseling).

In addition, ILSC students must keep good attendance and attend at least 80% of their classes. They must speak only English when on school premises. If these expectations are not met, students will receive counseling. After appropriate warnings, students will be expelled.

#### DISPUTE RESOLUTION POLICY

ILSC encourages its students to talk freely about their lives and experiences in the school and in the city. Comments about the school's program help everyone to learn and become better. Students should share any difficulties or challenges they are facing. The teachers, student counselors and school administrators are available to listen to and guide students. If a student has a difficulty with the school itself, which cannot be corrected through discussion, then the student can present his/her concern in writing to the school director, who will, in discussion and in writing, address and resolve the dispute.

## ILSC-SAN FRANCISCO REFUND POLICY FOR CANCELLATIONS & WITHDRAWALS

If your Study Permit or Visa is denied, or you cancel before your program start date, ILSC will retain the \$150 non-refundable Registration Fee and if applicable, the \$100 Accommodation Registration Fee. If you cancel after your program starts or are dismissed from ILSC for just cause after your program starts, you will be refunded the following proportion of your tuition fees:

- If notice of cancellation is made through attendance at the first class session, or the seventh
  day after enrollment, (whichever is later): ILSC shall refund 100% of the amount paid for
  institutional charges, less the application fee and homestay placement fee, not to exceed
  two hundred and fifty dollars (\$250)
- If you have completed 60% or less of the period of attendance, ILSC shall refund 100% of unused tuition
- If you complete more than 60% of your program, ILSC shall NOT refund any portion of tuition
- Refunds will be based on recalculated weekly tuition rates according to total number of weeks actually studied
- If you first signed a refund agreement with an agency, then ILSC will issue a refund to the agency in accordance with ILSC-San Francisco's refund policy, and the agency will refund you in accordance to its agreement with you. Please verify your refund agreement with your agent.

If you are eligible for a refund under the conditions above, you will receive the refund within 45 days of date of determination.

\*Program is defined as whatever length of time a student registers for.

## ILSC-SAN FRANCISCO REFUND POLICY FOR DOWNGRADING YOUR STUDY SCHEDULE

- · A Downgrading Schedule fee of \$100 may apply
- Requests for change of schedule must be made at least 3 weeks prior to the new schedule desired start date
- All schedule changes will take effect on the first day of a new session (note that new sessions start every 4 weeks)
- You are NOT able to change schedules that lead to a status change unless you have first officially changed status in the U.S.

Note: if you change your program from a specialty program to a core program, you have to withdraw from the specialty program and re-apply to the core program.

#### **ACCOMMODATION CANCELLATION & REFUND POLICY**

#### Homestay cancellation before arrival:

If a student cancels their homestay accommodation at least two business days prior to arrival, the student is eligible for the following refunds from ILSC (note: cancellation is requested in writing (via email):

- · Any fees paid for the homestay weeks will be refunded; and
- ILSC will retain the non-refundable accommodations registration fee.\*
- \*In the case of a visa refusal, ILSC will refund the accommodations registration fee.

#### Homestay cancellation after arrival:

If a student wishes to cancel their homestay accommodation after arrival, they must give two weeks' notice to ILSC's accommodations department (cancellation is requested in writing), using our accommodation cancellation form. The student is eligible for the following refunds from ILSC:

- If a student follows the two week notice procedure, any fees paid for remaining weeks in the homestay will be refunded after departure from the homestay.
- If a student fails to provide two weeks' cancellation notice, ILSC will deduct two weeks
  of accommodation fees from any fees paid for remaining weeks in the homestay; the
  remaining balance will be refunded.

Please note, ILSC will send homestay family details two weeks prior to arrival. After arrival, students have a 5 night grace period where they may request to change their homestay family.

#### **Residence & Alternative Accommodation cancellation:**

Refunds will be determined by the residence.

#### **ILSC-NEW YORK CANCELLATION & REFUND POLICY**

If your study permit or visa is denied, or if you cancel prior to your program start date, ILSC will retain the \$150 non-refundable registration fee and if applicable, the \$100 accommodation registration fee, as well as any courier fees, or other fees for services already rendered.

If you cancel after your program starts, or are dismissed from ILSC for just cause after your program starts, you will be refunded the following proportion of your tuition fees:

- For courses of 4 weeks or less, no refund will apply.
- For courses longer than 4 weeks, students who terminate in the first 4 weeks will be refunded all tuition fees except for 4 weeks calculated at the regular (non-discounted) rate.
- For courses longer than 4 weeks, students whose withdrawal occurs after the first 4 weeks but have completed 50% or less of their course, the school will retain a pro-rated amount of tuition at the regular (non-discounted) rate.
- For students who cancel their course after they have completed 50% of their course, the school will retain all tuition fees.

Change of schedules is considered the same as cancellation. For example, for a schedule change from Full-Time Intensive (28 lessons/week) to Full-Time Plus (22 lessons/week), you will have to cancel the whole program and re-apply for the Full-Time Intensive program. Monetary charges as indicated above will apply. Please note that you are NOT able to change schedules that lead to a status change unless you have first officially changed status in the US.

Specialty programs are not transferrable to core programs. If you change your program from a specialty program to a core program, you have to cancel the specialty program and re-apply for the core program.

If you are eligible for a refund under the conditions above, you will receive the refund within 45 days of date of determination.

\*Program is defined as whatever length of time a student registers for

## ILSC AUSTRALIA POLICIES

#### **GENERAL & FEES POLICY**

All students must read this document carefully before signing the application form.

#### **Entry Requirements**

- Minimum age for the enrollment is 16 years.
- Enrollment fees and accommodation placement fees are non-refundable and must be paid at the time the application is sent.
- Your program is indicated by the start and end dates on your ILSC acceptance letter and the invoice.
- All fees are non-transferrable.
- All fees must be paid in accordance with the invoice issued and are due a minimum of six weeks prior to the start of the program.
- · Your information may be shared with the Australian government and regulatory bodies including the Tuition Protection Service.

#### **ILSC ELICOS POLICIES & PROCEDURES**

#### **ILSC Application Checklist:**

☐ Complete and sign the application

☐ Fax, mail or e-mail your application form

☐ Pay registration fee and accommodation registration fee by one of the payment methods. After the application is accepted, we will send the Letter of Acceptance, which will give you more information about your next steps.

Payment of Fees: Fees must be paid in accordance with terms stated on the invoice. Enrollment fees and Accommodation Placement fees are non-refundable and must be paid at the time the application is sent. All fees are non-transferrable.

Start Dates: ILSC accepts new students every Monday, year round, except the last Monday of a session. If you start classes on the 2nd or 3rd Monday of a session, you may be placed in an ongoing class.

Your First Day: On your first day at ILSC, you will take the ILSC Placement Test (written and oral test) and choose your classes of interest. While an academic coordinator places you in classes that meet your interest and English level, an ILSC counselor will welcome you and provide important information that will help your studies at ILSC and life in Australia.

Elicos Course Selections: Each session, ILSC offers a variety of courses to choose from. In the fourth week of each session, students will discuss the courses they want to take in the coming session with their teachers. Students will be placed in the courses of their interest if their English level is appropriate for the courses. In case scheduled classes are canceled due to low enrollment (fewer than 5 students) or are full so students cannot be placed in classes of their choice, the academic coordinator after consultation with the students will place them in the next best available class.

Course Requirements: In order to get the maximum benefit from your study at ILSC, you are expected to attend class regularly and on time. You need to attend at least 80% of your classes each session, as part of the requirement to receive a credit for each course taken. You are required to speak with your counselor if you need permission for unavoidable or excessive absences.

English Only Policy: In order to encourage the use of English, we have an English Only Policy in the school. This means that whenever you are in the school or participate in the class/school activities, you must speak English.

**Dismissal Policy:** Students must meet the course requirements at all times. If these requirements are not met, students will receive counseling. Then after appropriate warnings, students will be expelled. Likewise, if a student's behavior is inappropriate by the school's standards, the above procedures will be followed.

#### **PROVIDER DEFAULT**

In the unlikely event that ILSC Australia is unable to deliver your course in full, you will be offered a refund of all the course money you have paid to date. The refund will be paid to you within 2 weeks of the day on which the course ceased being provided. Alternatively, you may be offered enrollment in an alternative course at no extra cost to you. You have the right to choose whether you would prefer a full refund of course fees, or to accept a place in another course. If you choose placement in another course, we will ask you to sign a document to indicate that you accept the placement.

If ILSC Australia cannot deliver the course a student has paid for, the Tuition Protection Service (TPS) will help the student find another course with minimal disruption to their studies. The TPS will use an online placement service to give the student all the information they need so they understand their options and can choose an alternative course that best suits them. Support in using the system will be available to students if they need it.

If a student is unable to find a suitable alternative course, the TPS will refund the tuition fees that have been paid, for the part of the course that they have not yet received.

#### **ACCOMMODATION TERMS & CONDITIONS**

Homestay includes a private, fully-furnished bedroom, meals, access to telephone, television and laundry facilities. Placement fees should be sent at the same time as homestay application. Signing the student profile/application form acknowledges you have read and understood these terms and conditions.

#### Cancellations

- The placement fee is non-refundable.
- For cancellations received in writing more than 14 days prior to the arrival date, 100% of the homestay fees will be refunded (less the placement fee). If applicable, 100% of airport transfer fees will be refunded.
- For cancellations received in writing 14 days or fewer prior to the arrival date, one week of homestay fees will be retained for the homestay family, and remaining fees will be refunded (less the homestay placement fee). If applicable, 100% of airport transfer fees will
- · All fees are refunded if an applicant's visa application is denied. Written proof from the Australian embassy or consulate is required.

#### **Leaving Homestay**

- Students are required to give written notice two weeks in advance to move out. If no written notice is given, ILSC accommodation staff will assume that the student will move out at the end of the first four weeks or the booked period.
- · Students are required to move out of the homestay by 10 am on the end date of the original booked period if no extension is requested.

#### **Extending Homestay:**

- · During the first week of homestay, students are required to give written notice of their wish to extend homestay to ILSC accommodation staff. If no notice is given, ILSC accommodation staff will assume that the student will move out at the end of the original booked period.
- · Extension of the original placement period is subject to the availability of the host family, if the host family is not available, the student will have to pay a relocation fee of \$150.
- Students are required to pay homestay fee directly to ILSC for the extension period.

- No airport transfer refund applies if a student cannot locate the driver. The student must call our emergency number, not their host family, & follow our instructions. We will contact the driver and make sure that the student and driver link up. Students that make their own way to the host family home without calling the emergency number & following our instructions forfeit the transfer fee.
- · Homestay fees must be paid 4 weeks in advance.
- Change of host family after the initial 4 week booking period will incur a relocation fee of \$150.

#### **COMPLAINTS & APPEALS POLICY**

#### **Our Commitment**

- The school will make sure that you can sit down and talk with an appropriate person within 2 days of your complaint.
- We aim to have a solution presented to you within seven days.
- · You may nominate a support person to accompany you at any stage of the complaints and
- · Nothing in the college's student complaints and appeals policy negates the right of any overseas student to take action under Australia's consumer protection laws in the case of
- · Nothing in the college's student complaints and appeals policy negates the right of any overseas student to pursue other legal remedies.
- If it is not possible to resolve the dispute internally, via the process above, you may choose to contact the Overseas Student Ombudsman. If you wish to lodge an external appeal or complain about this decision, you can contact the Overseas Student Ombudsman. The Overseas Student Ombudsman offers a free and independent service for overseas students who have a complaint or want to lodge an external appeal about a decision made by their private education or training provider. See the Overseas Student Ombudsman website www.oso.gov.au or phone 1-300-362-072 within Australia for more information.

#### IMPORTANT MEDICAL INSURANCE INFORMATION

Upon arrival, all ILSC students must show proof of valid medical insurance for their entire term at II SC Student Visa students MUST:

- · Request OSHC (Overseas Student Health Cover) or obtain your own insurance
- · Maintain valid OSHC for the entire length of the student visa (not the course end date)

For more information about the OSHC, check with the school or visit our website www.ilsc.com

#### **TUITION REFUND POLICY**

BEFORE YOUR PROGRAM STARTS			
YOUR REFUND	WHEN YOU MUST CANCEL	ILSC CANCELLATION FEE	
75% (min.)	No authorization from Australian Immigration	25% of total fees (\$200 max.)	
75% (min.)	0–7 days after making the contract	25% of total fees (\$400 max.)	
75%	30 days or more before the program starts	25% of total fees	
60%	1–29 days before the program starts	40% of total fees	
	AFTER VOUR PROCESSMENT	DTC	

AFTER YOUR PROGRAM STARTS				
YOUR REFUND	WHEN YOU MUST CANCEL	ILSC CANCELLATION FEE		
50%	0–10% of the program completed	50% of total fees		
30%	11–29% of the program completed	70% of total fees		
No refund	30–100% of the program completed	100% of total fees		

#### **CANCELLATION & REFUND POLICY**

- · Cancellations and withdrawals are subject to the conditions of the ILSC's refund policy.
- · Starting the program on time is your responsibility. If you arrive late for the start of your course, no refund is given for the missed days.
- If you wish to downgrade your schedule after registration, you may apply the fee difference towards an extension of studies. Any extension of studies must be confirmed at the time of schedule downgrade. No credit will be kept on file, and no refunds will be given.
- If you choose to withdraw from ILSC, you must give ILSC written notice and it must be from your entire program; you cannot withdraw from selected parts of your program (i.e. the last month).
- You must leave ILSC on the date you have agreed to withdraw.
- Percentage of program completed = (total number of days completed) ÷ (total number of days in program) X 100%. Weekends are not included in this calculation.
- Any refund will be paid to the person or entity that originally paid the course fee (normally the agents), where possible, in the same currency in which the fees were paid.
- ILSC will make sure that you can sit down and talk with an appropriate person within 2 days of your withdrawal request.
- · Refunds are processed within 4 weeks of receiving the notice/request from the student.
- No refund will be given to students who are expelled for breaching the college's policies, unacceptable behavior or non-compliance with visa conditions.
- · All bank charges incurred for refunds to be paid by the beneficiary.
- In the event of a program cancellation by ILSC, all fees will be refunded within 2 weeks.
- In the event of the school defaulting, the refund policy does not apply. Such situation is covered by the ESOS Act 2000 and the ESOS regulations 2001.

#### DISPUTE RESOLUTION

ILSC encourages its students to talk freely about their lives and experiences in the school and in Australia. Comments about the school's program help everyone to learn and become better.

Students should share any difficulties or challenges they are facing. The teachers, student counselors and school administrators are available to listen to and guide students. If a student has a difficulty with the school itself, which cannot be corrected through discussion, then the student can present his/her concern in writing to the school director, who will, in discussion and in writing, address and resolve the dispute.

- This agreement does not remove the right to take action under Australia's consumer
- ILSC's dispute resolution process does not circumscribe your rights to pursue other avenues and other legal remedies.
- · We aim to have a solution presented to you within seven days.
- · If it is not possible to resolve the dispute internally, via the process above, you may choose to contact the Overseas Student Ombudsman. If you wish to lodge an external appeal or complain about this decision, you can contact the Overseas Student Ombudsman. The Overseas Student Ombudsman offers a free and independent service for overseas students who have a complaint or want to lodge an external appeal about a decision made by their private education or training provider. See the Overseas Student Ombudsman website www.oso.gov.au or phone 1-300-362-072 within Australia for more information.

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## **ILSC-NEW DELHI POLICIES**

#### **COMPLAINTS & APPEALS POLICY**

Students can talk about difficulties with their teachers, counsellors, or admin staff or Director. Students can also submit the problem in writing to the Director, who will, in writing, address and resolve the dispute. The ILSC Dismissal Policy, Waiver forms and other standard documents are provided in the orientation package that students are given on the first day of studies. These forms can also be provided pre-arrival upon request.

#### **CANCELLATION & REFUND POLICY**

Registration/Assessment fee (\$20) and Accommodation Registration fee (\$20) are nonrefundable. To receive a refund on all other fees, you must provide ILSC-New Delhi (c/o ILSC India Pvt. Ltd.) written notice that you intend to withdraw from the program. If your study permit or visa is denied, ILSC-New Delhi will retain the lesser of 25% of refundable fees or \$200. Refund percentages are calculated based on entire program length.

If you cancel in writing before your program starts, you will receive the following percentage of refundable fees:

- Less than 7 days after registration submitted and before program start date: the greater of either 75% of refundable fees, or refundable fees minus \$400
- 30 days or more before the program start date: 75% of refundable fees
- Less than 30 days before the program start date: 60% of the total fees due
- If you cancel in writing or are dismissed from ILSC after your program starts, you will receive
  the following percentage of refundable fees, regardless of attendance:
- Less than 10% of the program completed: 50% of refundable fees
- 10-30% of the program completed: 30% of refundable fees
- More than 30% of the program completed: 0% of refundable fees (no refund)

Change of schedules is considered the same as cancellation, i.e. for a schedule change of Fulltime Intensive to Part-time AM, students must cancel the whole program and re-apply for the Part-time program. If you are eligible for a refund under the conditions above, you will receive the refund within 30 days of ILSC-New Delhi receiving written notice of cancellation or ILSC-New Delhi's notice to you of dismissal.

## **ILSC SESSION START DATES**

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Where holidays land on session start dates, the session start moves ahead to the next business day. One school session is 4 weeks. December sessions are only 3 weeks long for all campuses except New Delhi. Student intake is every Monday, however students are encouraged not to start on the last Monday of the session. If you start on the 2nd or 3rd Monday of a session, you may be placed in an ongoing class.

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#### 2018 HOLIDAYS & SCHOOL CLOSURES\*

There are no classes during holidays and school closures.

CANADA: Jan 1, Feb 12 (VAN only), Feb 19 (TO only), Mar 30, May 21, Jun 25 (MTL only), Jul 2, Aug 6 (VAN & TO only), Sep 3, Oct 8. Nov 12. Dec 24–31

**USA:** Jan 1, Jan 15, Feb 19, May 28, Jul 4, Sep 3, Oct 8, Nov 12, Nov 22–23, Dec 24–31

AUSTRALIA: Jan 1, Jan 26, Mar 12 (MEL only), Mar 30, Apr 2, Apr 25, May 1 (BNE only),

Jun 11 (MEL & SYD only), Aug 15 (BNE only), Oct 1 (BNE & SYD only), Nov 6 (MEL only), Dec 24–31

INDIA: Jan 1, Jan 26, Feb 13, Mar 2, Mar 30, Apr 1, Apr 30, Jun 15, Aug 15, Sep 2, Sep 13, Oct 2, Oct 19, Nov 7, Nov 23, Dec 24-25

#### 2019

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Jun 10 (MEL & SYD only), Aug 14 (BNE only), Oct 7 (BNE & SYD only), Nov 5 (MEL only), Dec 23-27

INDIA: Jan 1, Jan 26, Mar 4, Mar 21, Mar 22, Mar 24, May 18, Jun 5, Aug 15, Aug 24, Sep 2, Oct 2, Oct 8, Oct 27, Nov 12, Dec 24–25



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